# Cetetherm

Installation, service and operating instruction Cetetherm AquaFirst & AquaGenius Neo

Tap Water System











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# Cetetherm AquaFirst and AquaGenius Neo Installation, service and operating instructions

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## 1. General Presentation

Cetetherm AquaFirst Neo and AquaGenius Neo are compact tap water systems (TWS) products, including a heat exchanger, motorised control valve and managed primary and secondary pumps, as per versions. They are equipped with a control box including a dedicated PCB and communicant temperature controller. Piping is made of specially designed brass parts combined with flat gaskets for easy maintenance. Each unit has been tested hydraulically and electrically at the factory.

AquaFirst is available in three plate sizes:

- Series FI2000 and FI4000.
- Series FI5000
- Series FI6100 and FI8000.

All models are declined in different plates' number and different pump(s) arrangement. All types can have single or double pumps.

### Options:

- Rock wool insulation with cladded aluminium sheet
- Extra temperature sensors S2 / S3
- Extra temperature sensor(s) PT1 and/or PT2 to manage primary tank loading
- Speed control on primary pump(s)
- Return To Zero actuator
- Dry motor pump on secondary side for semi-instantaneous units

AquaGenius is available in one plates' size and 2 different heat exchangers :

- Series FIB: Copper Brazed heat exchanger (CB).
- Series FIN: 100% stainless steel Fusion Bonded heat exchanger (AN).

All models are declined in different plates' number and different pump(s) arrangement. All types can have single or double pumps.



AquaGenius doesn't propose extra sensor(s) like S2, S3, Pt1 or Pt2. All functions using these extra sensors (fouling, pre-heating, primary tank loading) are not applicable for these products.

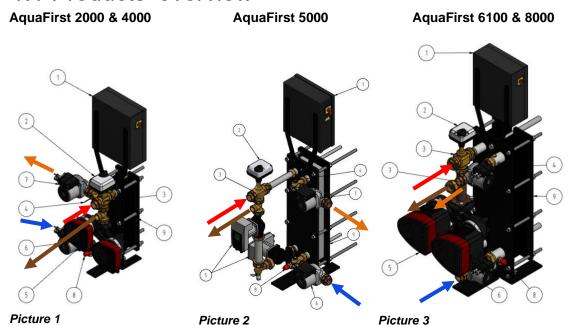
These tap water systems must be connected to a primary heating source, like a boiler, a heat exchanger or a primary tank heated by a heat pump. The secondary side is connected to cold water inlet and to domestic hot water network, see flowcharts for more details.

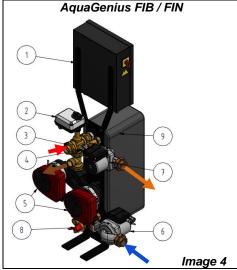
The tap water modules are designed for indoor installation, for example in a plant room. The ambient temperature in the room must be min 0°C and max 40°C, max humidity 85% without condensation.

AquaFirst is **WRAS** approved. This approval demonstrates it is of a suitable quality and standard against the requirements of the UK Water Supply (Water Fittings) Regulations and Water Supply (Water Fittings) (Scotland) Byelaws, provided it is installed and used in accordance with the installation and requirement notes and any other restrictions within the approval. These are available on the WRAS approval directory <a href="https://www.wras.co.uk/search/products/">https://www.wras.co.uk/search/products/</a>



### 1.1 Products' overview





Rep.	Designation						
1	Control box						
2	Actuator						
3	3 port mixing control valve						
4	S1 Temperature sensor						
5	Primary Single or Double pump						
6	Secondary pump (SS/DS versions)						
7	Secondary pump (DD versions)						
8	Safety valve						
9	Heat exchanger with insulation						
	Primary inlet (red)						
4	Primary outlet (brown)						
	Secondary inlet (blue)						
1	Secondary Outlet (DHW, orange)						

### Operating principle

- The primary water enters the 3-port modulating valve (1) that opens more or less, depending of the heat demand.
- The primary water circulates thanks to the primary pump.
- When no demand, the 3-port valve is almost closed and water loops between primary pump and heat exchanger
- When big demand (peak period), the primary control valve is almost fully opened and water circulates at the primary inlet temperature through the heat exchanger and leave the unit on the primary outlet port.
- Cold water enters at bottom part of the secondary side, is heated into the heat exchanger and leaves the unit on the secondary top part of the heat exchanger.
- The S1 temperature sensor measure the DHW temperature and indicates to the controller if the 3-port modulating valve must open or close proportionally.
- · Secondary circuit should be equipped with a recirculation or a charging pump,



### 2. Installation



The installation work must be carried out by an authorized installation contractor



The tap water modules are designed for indoor installation, typically in a plant room only accessible by qualified technicians. The ambient temperature in the room must be min 0°C and max 40°C, max humidity 85% without condensation.



The temperature and the pressure of the water are very high. Only qualified technicians are allowed to work on the unit. Incorrect operation may cause serious personal injury and result in damage to the building



Minimum pressure/temperature on primary side: 1.0 bar/ 2°C, 1.5 bar / 100°C Maximum pressure/temperature on primary side: 10 bar /100°C Maximum pressure/temperature on secondary side: 10 bar/ 85°C

### **Unpacking / Preparation / Mounting**

Rinse the pipes, before connecting them to the tap water module.
 Pipe works may contain solid particles that could block or prevent the modulating valve to operate correctly.

- Also check:
  - Air vent position
  - Settling pot presence on primary side
  - Boiler installation and capacity conformity
  - Pressure breaker (primary vessel, mixing bottle or equivalent) presence on primary side
  - Balancing valve on secondary side of semiinstantaneous installations
  - Accessibility of unit and components: leave at least 60 cms on the left, right and back sides around the product. The front side should be fully accessible.
- Pipe the primary and the secondary of the module.
- · Fill-up both sides progressively with water.
- Purge air at high parts.
- · Purge all the pump bodies.
- Install electrically the unit respecting electrical installation, see next chapter.
- Switch the power on.
- Check controller setting and enable the required functions.

### Commissioning

Before installation this manual must be read.

The controller has been set at the factory. If any function needs tuning, values can be changed with reference to this manual for parameter setting. Initially, the commissioning process should be carried out with the factory settings.

Fill out the form in chapter "Commissioning report".

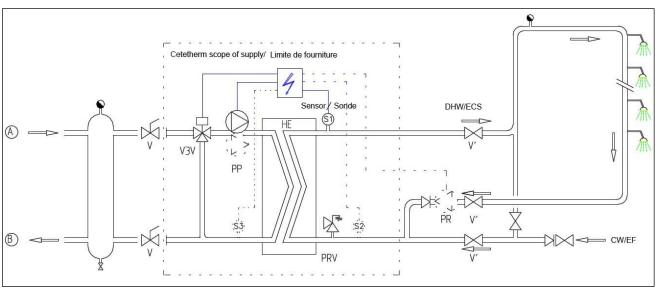


Do not turn pump head, keep it in delivery position.



### Installation of Instantaneous units

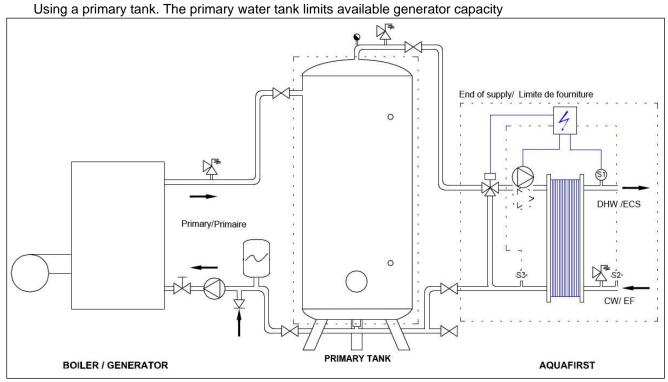
The tap water systems should be installed according to the following schematics.



Picture 5

i ictui c	• •		
REP.	DESIGNATION	REP.	DESIGNATION
Α	Primary inlet	HE	Heat Exchanger
В	Primary Outlet	PP	Primary pump (single/double)
CW	Cold water inlet	PR	Recycling pump (option)
V3V	Mixing 3 port control valve with actuator	V. V'	Manual gate valve

PRV Pressure relief valve S1 DHW temperature sensor (master)



Picture 6



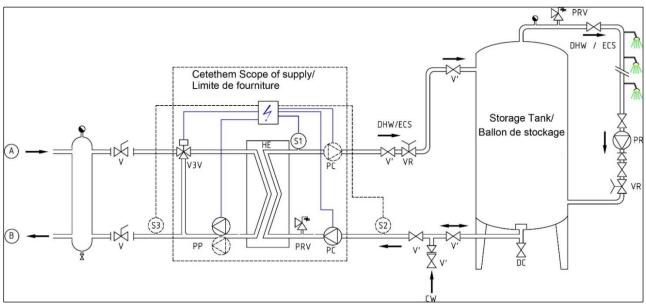
7

### Installation of Semi-Instantaneous units



Recycling flow rate PR must be < 60% PC flow rate..

Protect the storage tank by installing the added safety valve. Pressure gage=tank MAX working pressure and can be different from tap water module's safety valve pressure gauge. The safety valve protects the storage vessel and not the tap water system. Secondary charging pumps have the following limitations as per water quality: pH 6 to 9 and TH<25 French degrees (25°TH) or 14 German degrees (14°dH).



Picture 7

REP.	DESIGNATION
Α	Primary inlet
В	Primary Outlet
VR	Setting valve
CW	Cold water inlet
V3V	Mixing 3 port control valve with actuator
PRV	Pressure relief valve

REP. DESIGNATION

HE Heat Exchanger (PHE)

PP Primary pump (single/double)

PC Charging Pump (1 or 2)

PR Recycling pump (on installation)

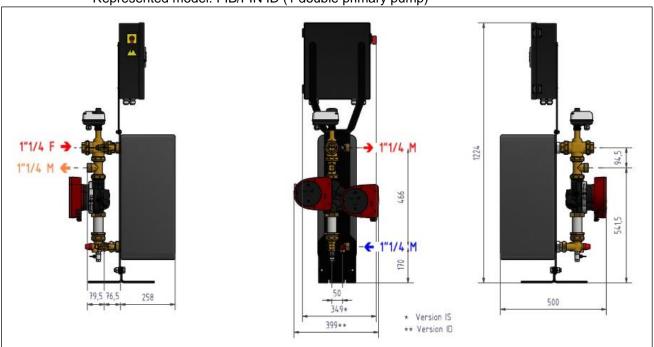
V Manual gate valve

S1 DHW temperature sensor (master)



### Measure sketch of AquaGenius FIB/FIN Instantaneous

Represented model: FIB/FIN ID (1 double primary pump)

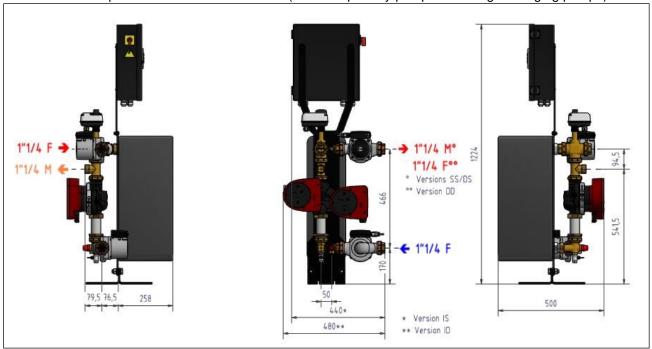


### Picture 8

\* Single Primary pump / \*\* Double Primary pump

### Measure sketch of AquaGenius FIB/FIN Semi-Instantaneous

Represented model: FIB/FIN DD (1 double primary pump and 2 single charging pumps)



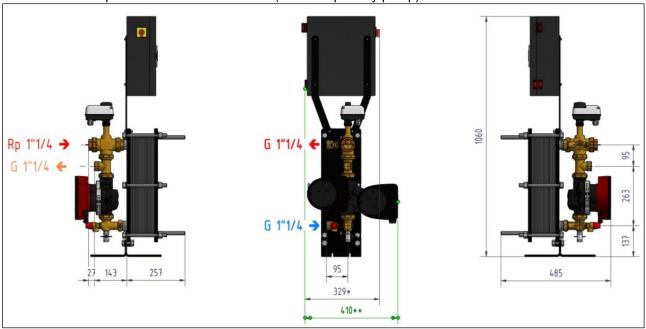
- \* Single Primary pump / \*\* Double Primary pump
  ° 1 single charging pump / °° 2 single charging pumps



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### Measure sketch of Aqua First 2000 & 4000 Instantaneous

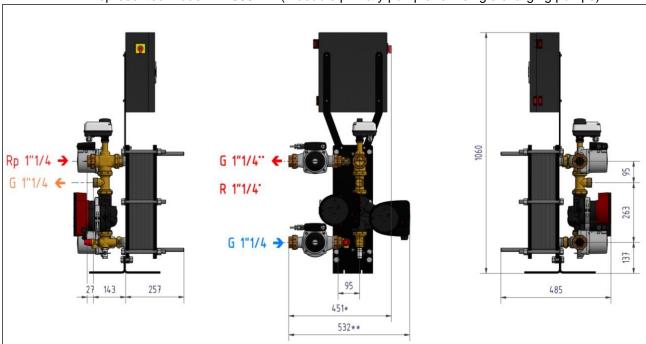
Represented model: FI2000 ID (1 double primary pump)



Picture 10

### Measure sketch of AquaFirst 2000 & 4000 Semi-instantaneous

Represented model: FI2000 DD (1 double primary pump and 2 single charging pumps)



Picture 11

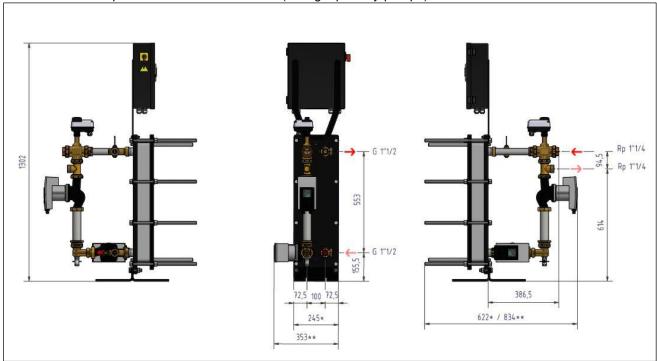
- \* Single Primary pump / \*\* Double Primary pump ° 1 single charging pump / °° 2 single charging pumps



<sup>\*</sup> Single Primary pump / \*\* Double Primary pump

### Measure sketch of AquaFirst 5000 Instantaneous

Represented model: FI5000 ID (2 single primary pumps)

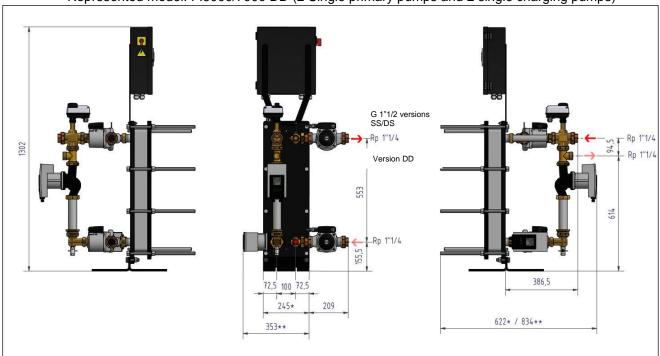


Picture 12

\* 1 Single Primary pump / \*\* 2 Single primary pumps

### Measure sketch of AquaFirst 5000 Semi-instantaneous

Represented model: FI5000/7000 DD (2 Single primary pumps and 2 single charging pumps)



Picture 13

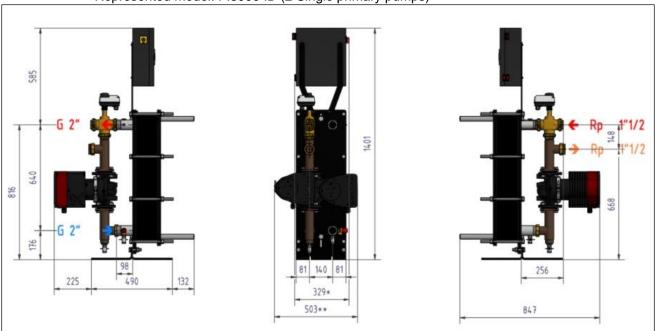
- \* 1 Single Primary pump / \*\* 2 Single Primary pumps
- ° 1 single charging pump / °° 2 single charging pumps



11

### Measure sketch of Aqua First 6100 & 8000 Instantaneous

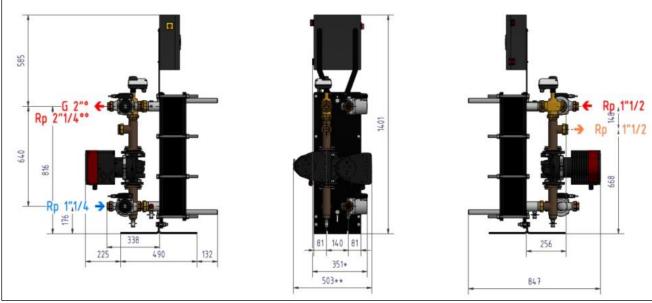
Represented model: FI8000 ID (2 Single primary pumps)



Picture 14

### Measure sketch of Aqua First 6100 & 8000 Semi-Instantaneous

Represented model:: FI8000 DD (1 Double primary pump and 2 Single charging pumps)



Picture 15

- \* Single Primary pump / \*\* Double Primary pump
- ° 1 single charging pump / °° 2 single charging pumps



<sup>\*</sup> Single Primary pump / \*\* Double Primary pump

### 3. Electrical Installation



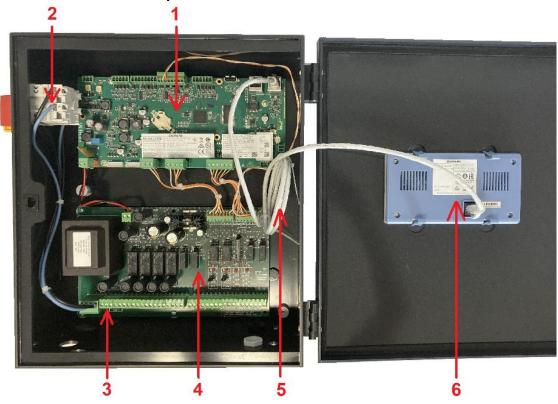
Power supply the control box with 230V 50 Hz + Earth, using electric protection in the main electric power box. The TWS control box is a secondary electrical control box.

Human protections and protections against short circuits and over intensity must be installed in the main electric box.



Earth (Ground) must be wired to the control box to avoid any risk of electrical shock when touching the unit. Neutral and Phase must be respected: do not invert.

### **Control box components**



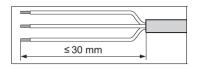
### Picture 16

- 1 Temperature Controller
- 2 Main switch, bipolar.
- 3 Protected customer power supply (N, L, Earth)
- 4 Power PCB ADE-430
- 5 Display cable
- Display (rear view)



Use a 3 poles power supply cable with yellow/green earth wire of the following types: H05-VVH2-F, H05-V2V2-F, H05-V2V2H2-F, H05-Z1Z1-F, H05-Z1Z1H2-F, H05-RR-F, H05-VV-F. Wire section: 2,5mm².

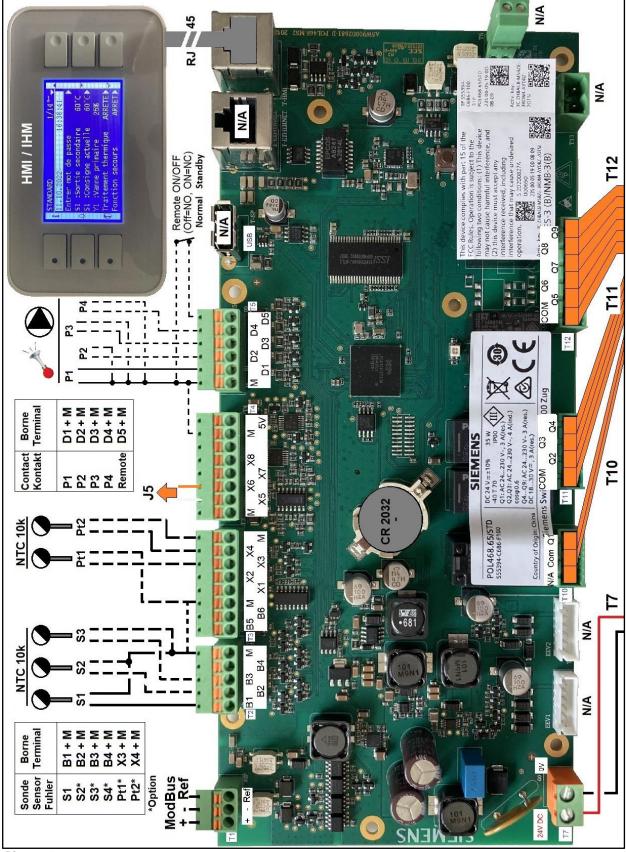
Do not tin the cable ends which will be exposed to contact pressure in the terminal blocks.



Strip the cables as shown opposite. Be careful not to damage the insulation of the various electrical wires.



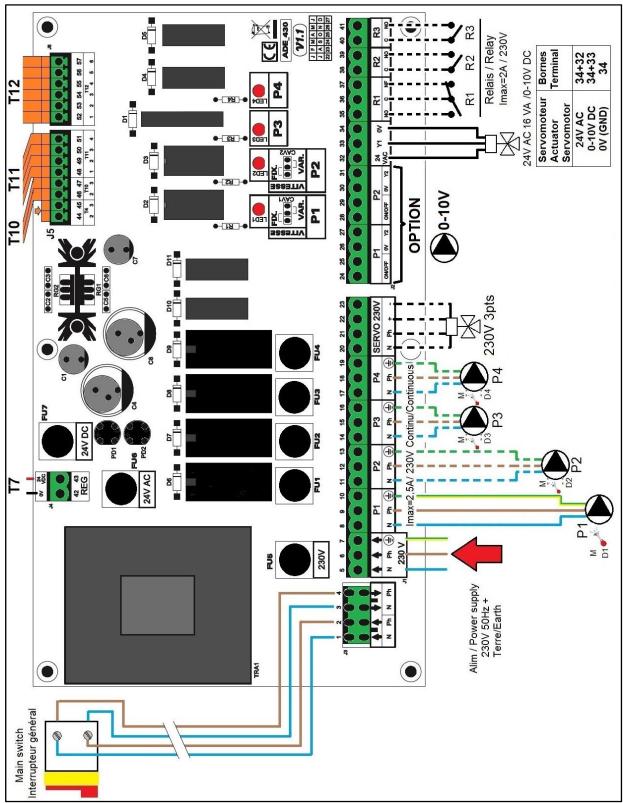
### **Electric wiring diagram**



Picture 17



Installation, service and operating instructions



Picture 18



The earth must be connected to terminal 7 of the power PCB. Protect the power supply upstream of the product by means of a fixed connection and a separator with a cut-off interval of at least 3mm (fuse or switch) Input: 30A, I∆n: 30mA, trip characteristic: C.



### Wiring details:

Power terminal on PCB (lower part of control box, left side)

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19
N	Ph	Ν	Ph				Ν	Ph	⊥	Z	Ph	ᅦ	N	Ph	ᅦ	Ν	Ph	⊥
<b>↑</b>		↓ in swi ady w		≮z	<b>↑</b> Ph	⊩→		oump Primar			oump Primar			ump conda			onda	

Unit power supply 230V 50Hz + Ground on terminals 5,6 and 7.

Terminals 8 to 19 power supply up to 4 pumps P1, P2, P3, P4 (as per equipment)



Do not exceed 2.5 A per pump.

### 230V 3 points actuator terminals (lower part of control box)

20	21	22	23						
N	Ph	+	-						
230V 3 points actuator									

Opening of the actuator is made sending 230V pulses between terminals 20 (N) and 22 (Ph +). Closing of the actuator is made sending 230V pulses between terminals 20 (N) and 23 (Ph -). Terminal 21 (permanent Phase) can be used with return to zero (RTZ) actuators.



3 points 230V pulses are effective ONLY IF activated into the « Configuration » menu. At the opposite, the 0-10V actuator signal is always effective. In a standard configuration, these signals are not used.

### Low voltage outputs on PCB (lower part of control box, right side)

24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41
0V	M/A	٥V	Y2	0٧	M/A	0۷	Y2	24V	Y1	0V	NO	С	NF	С	NO	ပ	NO
F	21	Р	1	Р	2	Р	2	32= 2	24V AC	)	I	Relay '	1	Rela	ay 2	Rela	ay 3
On /	Off *	0-1	0V	On /	Off *	0-1	0V	33=0	-10V s	signal		-			•		
		sigr	nal*			sigi	nal*	34=0	V	_							

<sup>\*</sup>Option

### Temperature sensor(s) / Pump fault contacts on controller (Upper part of control box)

T 2	B1	B2	В3	B 4	M	T 3	B5	
	S1	S2*	S3*	N A	Gnd		N	
	Se	ensor(s	*(8		Common			

T 3	B5	B6	M	X1	X2	Х3	Х4	M
	N	Ά		N.	/A	Pt1 *	Pt2	
						Sens	or(s)	

T 5	M	D 1	D 2	D 3	D 4	D5
	P		P 2	P 3	P 4	Rem ote
		Pi C	ole			



\*For each of these inputs / outputs, the second wire must be connected to a common terminal, labelled "M" as per available space.

There is no polarity on all contacts and temperature sensors.



When wiring a temperature sensor, connect 1 wire on corresponding terminal and the other one on common terminal labelled  $\ll M$  ».



T1 terminal is used for ModBus communication. Please refer to corresponding chapter. T4 terminal is already wired, do not remove connected wires on it. It is just possible to wire a « M » terminal on it.



« Remote » contact information:

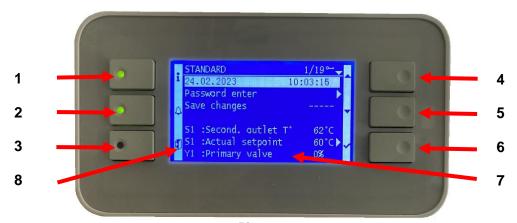
Open Contact=unit operating normally (by default)

Closed contact= unit in standby = no temperature regulation



### 4. Using the temperature controller

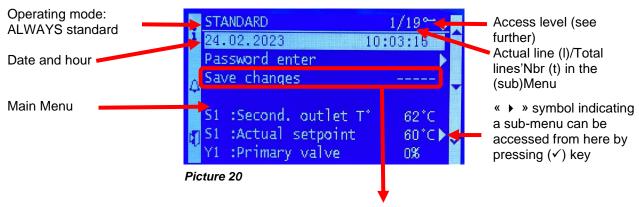
When the unit is power supplied, wait one minute before navigating into the menu.



Picture 19

Rep	Designation
1	• key to display firmware/software versions. It is equipped of an orange LED if point in manual OR Green flashing if modbus connection with BMS writing priority.
	Please refer to specific chapters.
	Alarm(s)/Function(s) 💪 key, refer to specific chapters. Equipped with a LED.
2	In case of pending alarm a red LED is flashing. In case of pending function (like thermal
	treatment, Eco), led will green flash. In case of multiple functions, it will orange flash until
	last function has ended.
3	«Escape» key, to step backwards into the menu structure or to cancel pending parameter
3	value.
4	A/+ key, to access to previous menu line OR to increase setting value.
5	√/- key, to access to next menu line OR to decrease setting value.
6 Enter (✓) key, to validate a parameter value or a choice (like On or Off)	
7	Display (8 lines of 30 characters).
8	Keys' functions

### Display:





For any modification of setpoint(s), parameter(s) or function(s), it is mandatory to save changes. Otherwise, the changes will be lost in the event of a power cut. Go to line 3, then press Enter  $(\checkmark)$  key and select "Yes" then Enter to save data. An automatic data saving is also performed every day at night (1h00).



### 4.1 Display settings (HMI)

1.	Press a few seconds on « Escape » key to access to HMI settings: Then press (✓) key	HMI settings Local connection	1 <u>/2</u>
2.	Press on ▼ key then on ✓ key to change backlight colour.  There are 2 possible choices: White or Blue. Change coulour by pressing ▼ and △ keys. Once done, press on ✓ to validate the choice.  Press on ▼ key to access to next line.	HMI settings Vxx.xx xxxx Backlight color 	2 <u>/6</u> Blue
3.	Press on ✓ key to change backlight duration. Use ▼ and △ keys to change the value and press ✓ key to validate.  0 (default value) = permanent backlight  300 = Backlight stop after 300 seconds (5 mins) if no key pressed.  Note: When backlight is off, pressing any key will activate it for the defined duration.  Press ▼ key to access to next line	HMI settings Backl.turn off ti	3/ <u>6</u> 0
4.	Process the same way to adjust contrast and brightness if needed.	HMI settings Contrast Brightness	4-5 / 6 60 60
5.	The last line is not effective. Keep the value to « No ».	HMI settings Firmware Update	6 / 6 No
6.	Press « Escape» key, then ♥ to point « Local Connection» line and press ✔ key to exit from HMI settings and get back to the main menu (home screen).	HMI settings Local connection	2 /2

### 4.2 Setting Date and Hour

1.	Go to Line #1. This can be done by pressing several times « Escape » key or by pushing ▲ key several times if needed.	STANDARD 11.10.2022	1/t 14 :06 :57
2.	Press on ✓ key and using ∧ and ∀ keys, change the current date. Then, press on ✓ key to change the month and process the same way to change the year if needed.	STANDARD 11.10.2022	1/t 14 :06 :57
3.	Setting hour. Process the same way as above to change hours, minutes and seconds still by using ♠ / ❤ keys and confirming by pressing ✔ each time.	STANDARD 11.10.2022 	1/t 14 :06 :57
	When settings are done, line No.1 remains highlighted.	STANDARD 11.10.2022	1/t 14 :06 :57
lt i	It is now possible to navigate into the menu by pressing ♠ / ¥ keys.		



## 5. End user Mode

Following changes can be done in end-user mode:

- Changing simple temperature setpoint
- Activate safety function

These changes (except date and hour) are indicated by the logo « > » at the end of corresponding line.

### 5.1. Changing the Simple DHW S1 setpoint.

Please set a hot water production temperature in line with current national legislation and recommendations (UTD, Standards EN, ISO etc.)

All countries have different rules for how hot or cold tap water should be.

Cetetherm recommends the hot water temperature is at least 55°C and a hot water recirculation not less than 50°C.

At a temperature below 50°C there is a risk of bacterial growth. Note that at temperatures above 60°C the risk of scalding increases.

Set points above 63°C result in an increased risk of precipitation of lime scaling on the surfaces of the heat exchanger.

Default temperature setpoint is 60°C. To change it, refer to instructions bellow:

1.	From the main menu, use \land / 🗸 keys to go to line #6 as shown here:	STANDARD	6 / t
		S1 : Second.outlet T°	58°C
	Then press on ✓ key.	S1 : Actual setpoint	58°C
2.	S1 menu appears. Select line #2 using ¥ key.	S1 MENU	2/2
	Then press twice on ✓ key.	Measure	58°C
		S1 setpoint	58°C ▶
3.	Adjust setpoint value using ▲ / ¥ keys and confirm by		
	pressing ✓ key.	60 °C	
	To cancel new setpoint value, just press « Esc » instead	0°C ↓	85°C
	of ✓ key.	[	]
4.	If no other change required, you can save the new		•
	setpoint at line No.3 (equal line 3 of main menu).	Save changes	
	Otherwise, press "Esc" twice to get back to main menu.		



If the green led of ① key is flashing, it is not possible to change the setpoint. To solve this, access to technician level (see further on), go to "Communication" submenu and select « Modbus RTU », then press ✓ key. Go to the last line « Writing priority » and select « POL468 » then press ✓ key. The green LED will stop flashing. You can now change the setpoint. When done, do not forget to go back to Communication\Writing priority and to select "GTC".

### 5.2. Safety function

This function power supplies the 4 pumps' relays (even if there are no 4 pumps connected). This energies the 4 pumps power supplies without checking if the pump is faulty or not.

Furthermore, pump(s) signals (for variable speed ones on P1/P2) and actuator signal are also forced to a preset value.

Valve signal is 50%, (5V)

Pump(s) signal is 100%, 10V.

### Settings:

	Atti 190.		
1.	From the main menu and using ▲ / ▼ keys, go to	STANDARD	I/t
	corresponding line as shown:	Safety function	OFF <b>▶</b>
	Then press √ key.		
2.	To activate the safety function, press on ✓ key	Safety function	1/3
	·	Enable	OFF



3.	Sélect « ON » using the ∀ key and press ✓ key.	✓OFF ON	
4.	Now, display has changed to « Enable ON » and the alarm key green flashes, indicating a function is	Safety function Enable	1/3 ON
	on-going.	Pump signal setpoint Valve signal setpoint	100%* 50%*
5.			

<sup>\*:</sup> It is not possible at this access level to change pump and valve signal setpoint values

### 6. Technician access level

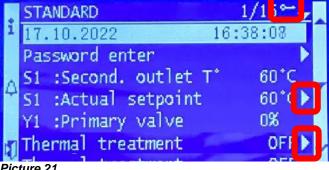
Technician access level allows to:

- Enable all sub-menu access (not possible from end-user access level)
- Adjust temperature setpoint(s) as per clock program(s)
- Enable/Disable functions like Eco, Booster, Thermal treatment...
- Check and/or force contact(s) or signal(s) output(s)
- Access to extended functions for specific applications, like primary tanks' charging pump(s) management or heat recovery for solar or geothermal applications
- Enable/Disable Modbus communication with priority or not to BMS writing.

### 6.1. Login

### Access code is 1000.

- From the main menu, go to line#2: Password enter ▶. Then press ✓ key Press a few seconds on ✓ key
- 2. Display indicates « Login » and a cursor is placed on **0** - -
- 3. Using ∧ / ∀ keys (meaning + / -), enter the 1st digit and validate by pressing ✓ key. The 1st digit must be 1. So you have to display 1 - - - by pressing once the + key, then pressing ✓
- 4. Now comes the 2<sup>nd</sup> digit that must be 0 (zero). Just press on √ key as the default digit value is already zero.
- 5. Repeat the same operation for 3rd and 4th digits that must be zero also. For that, just press twice the ✓ key.
- 6. Once correct code is entered, information display appears (hardware/software versions, controller reference...). Press « Esc » kev to come back to the main menu. The display now shows one key on its top right corner, indicating technician access level is activated. Now, most of the lines show « > at their end, meaning their access is now possible:



Picture 21



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**Remark**: After 10 minutes without pressing any key, the software logs out from technician level, the key disappears, and the software is back to end-user access level.

### 6.2. Log out

You don't have to wait 10 minutes until logging out. It is possible to log out at any time. For that :

- 1. Press a few seconds on ✓ key
- 2. Select « Log off » by pressing ∀ key
- 3. Press ✓ key
- 4. The key symbol has diseapeared from the display. Access level is now back to end-user.
- 5. Save parameters, line No.3



Except for specific reason, DO NOT log off if points let in manual mode (with the ① button orange flashing). Please refer to « Wired inputs-outputs » sub-menu.

### 6.3. Main Menu

To access to the first line, press serval times « Esc » key OR ∧ key.

Display	Meaning
STANDARD I/t ⊩	Standard mode (always). I=No of curent line, t=total lines'number
	(variable, as per sensor(s)'number and activated extended function)
jj.mm.aaaa hh :mm :ss	Date and time
Password enter	Log in / Log out
Save changes	After changing parameters/activating functions, access this
	line, press Enter, select "Yes" and press Enter to save data
S1 : Second. Outlet T° 60°C	S1 (DHW) temperature sensor, read only
S1 : Actual setpoint 60°C ▶	Access to S1 sub-menu
Y1 : Primary valve nnn%	Primary control valve signal to the actuator, reading only
S2 : Second. Inlet T° 20°C	Access to S2 sub-menu. (ONLY IF S2 is activated, otherwise line not
	displayed). N/A for AquaGenius.
S3 : Primary outlet T° 37°C	Access to S3 sub-menu. (ONLY IF S3 is activated, otherwise line not
	displayed). N/A for AquaGenius.
Thermal treatment OFF ▶	Access to thermal treatment sub-menu
Safety function OFF ▶	Access to safety function sub-menu
ECO / BOOSTER ARRETE ▶	Access to ECO/Booster function(s)' sub-menu
Fouling function NORMAL >	Access to fouling function sub-menu ONLY IF S3 temperature sensor
	present and activated). N/A for AquaGenius.
Pump(s) menu P1/P2/P3/P4 ▶	Access to pump(s) menu + configurated pump(s)' number indication
Extended functions >	Access to extended functions sub-menu. N/A for AquaGenius.
Test sequence	Access to test sequence sub-menu
Communication >	Access to Modbus RTU communication sub-menu
Wired inputs – outputs	Access to inputs / outputs reading / writing sub-menu

Please refer to next pages to get detail of each sub-menu.



All functions: Thermal treatment, Eco, Booster, Fouling, Safety are disabled. Each installation is different. Functions 'parameters have to be set according the site and then can be enabled and adjusted if required.

### 6.4. S1 Sensor menu

This menu allows to:

- Adjust one or more daily or weekly temperature setpoint(s) as per clock program(s).
- Adjust high and low temperature alarm setpoints
- Adjust PID parameters



### Temperature Setpoint(s) and clock program(s)



If the green led of ① key is flashing, it is not possible to change the setpoint(s). To solve this, access to technician level (see further on), go to "Communication" submenu and select « Modbus RTU », then press ✓ key. Go to the last line « Writing priority » and select « POL468 » then press ✓ key. The green LED will stop flashing. You can now change the setpoint. When done, do not forget to go back to Communication\Writing priority and to select "GTC".

	STANDARD 6/t 8-
1.From the main menu and using ♠ / ∀ keys, go to line #6 as shown : Then press ✔ key to access to S1 sub-menu	S1 : Actual setpoint 58°C ▶
,	·
	S1 MENU 2/8 ₩
2. Go to line No.2 and press ✓ key to access to setpoint(s) settings	
and clock program(s)	S1 setpoint 60°C >
There are 2 methods to adjust setpoints:	S1 setpoint schedule 1/11 +-
a) Default setpoint if no clock program defined	Setpoint w/o Schedule 60°C
b) Different setpoints or not depending on week day and hours of	Monday 60°C
the day. It is possible to get up to 6 different setpoints per day	Tuesday x 60°C
and different from day to day.	Wednesday 60°C
	Thursday 60°C
We describe here the 2 <sup>nd</sup> method, the first one being described	Friday 60°C
in the end-user access level (simple setpoint without clock	Saturday 60°C
program).	Sunday 60°C
① : Current day of the week is indicated by a cross (x) into the	Copy Monday from Tue. To Sun
S1setpoint schedule menu.	Activate copy NO
Clock program.	
Let's take the following sample :	S1 setpoint schedule 2/11 ⊶
<ul> <li>S1 setpoint 60°C from 6h00 to 22h00 Monday to Friday</li> </ul>	S1 Sp without schedule 60°C
<ul> <li>S1 setpoint 55°C from 22h00 to 6h00 Monday to Friday</li> </ul>	Monday 60°C
<ul> <li>S1 setpoint 55°C the week-end, all day (Saturday+Sunday)</li> </ul>	
Acces to line #2 and press ✓ key.	
Always start as Manday to dynlights time an	

# Always start on Monday to duplicate time program to other week days

Display looks like this :	d01 : Monday	1/12 ⊶
*: * means all the time=the whole day. If the same temperature	Time 1	* . *
setpoint is required during all day, let « * : * " and just indicate the	Value 1	0°C
setpoint temperature.		
① : 0°C value means last current setpoint will be used. If all days get	Time 6	* . *
0°C, the simple temperature setpoint will be used (60°C by default).	Value 6	0°C
Press on ✓ key and use ∧ / ∀ keys to display 0 (0 hour or midnight)	Time 1	0:*
then press ✓ key to validate. Next, set minutes that can also be		
changed using ∧ / ∀ keys.	Time 1	0:00
Here we want 0 minute, so press on ∧ key to remove the star and		
display 0 then press ✓ key.	Time 1	0:00
Then press   ✓ key to go to next line. Here, we input the temperature		
setpoint (55°C).	Value 1	0°C
Press ✓ key and using ∧ / ✓ keys, display 60 (60°C) then press ✓ key		
to validate. Display indicates:	Value 1	55°C
Press    ✓ key to access next line. Here, we indicate the 2 <sup>nd</sup> program		
time:	Time 2	* . *
Process the same way as before to change time. Here we indicate		
6h00.	Time 2	6:00
Then press on ∀ key to access to next line. Here, we input 2 <sup>nd</sup> setpoint value (60°C).		



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Process the same way as before to change S1 temperature setpoint.		
Display indicates :	Value 2	60°C
Press Y key to access next line. Here, we indicate the 3rd program	7 0.000	
time:	Time 3	* . *
Process the same way as before to change time. Here we indicate		
22h00.	Time 3	22:00
Then press on ▼ key to access to next line. Here, we input 3rd setpoint value (55°C).		
Process the same way as before to change S1 temperature setpoint.		
Display indicates :	Value 3	55°C
Then press « Esc » key to get back one step and press several times	Value o	00 0
✓ key to go to line #10:	Copy Monday from	Tue to Sun
Press ✓ key. In ours ample, we want to duplicate values except	Copy monday non	
Saturday and Sunday. So we have to select « Tue. To Fri. ». To do	Tue. To Fri.	
this, press ✓ key.	√Tue. To Sun.	
Note: If you want to duplicate all the days of the week, select "Tue. To		
Sun. » instead.		
Display indicates:	Copy Monday from	Tue.to Fri.
Go to next line		
Press ✓ key, select « YES » and press ✓ key to validate.	Activate copy	NO
Now go to Saturday and press ✓ key.	Saturday	60°C
Required setpoint is 55°C all the day, so let *: * or input 0h00 for Time	Time 1	0h00 / *: *
1.		
Go to line #2.	Value 1	0°C
Press ✓ key and using ∧ / ∀ keys, display 55°C, corresponding to		
required setpoint.	Value 1	55°C
Press « Esc » key and select now Sunday line.	Sunday	60°C
Repeat same procedure as for Saturday, required setpoint being 55°C		
all day.	Sunday	55°C
Clock program is now completed and effective.		
Press « Escape » key several times to go back to S1 menu.		

### High and Low S1 temperature alarm

### High temperature alarm:

The controller includes a security closing the primary control valve AND stopping primary pump(s) in case of too high S1 measured temperature, compared to the S1 temperature setpoint. 2 parameters define this alarm:

- Delta T (DT) high alarm, 10°C by default above S1 setpoint. This delta T follows the current setpoint. If setpoint is 60°C, high alarm condition will appear if S1>70°C (60+10°C).
- High alarm temporisation, 1 minute by default. If delta T is exceeded, the temporisation starts. When it ends, if delta T still exceeded, the high temperature alarm will be effective: Primary pump(s) stopped and primary control valve signal at 0% (request for closing). Alarm button will red flash and event stored into memory. Furthermore, relay 1 and 2 will be activated by default as relay 1 is general default and relay 2 is high temperature alarm. Temporisation is the same for high and low temperature alarms.
- Acknowledgement type: acknowledgement can be manual or automatic, depending
  of local rules. Manual restart = need to acknowledge default on site (or via modbus if
  connected). Automatic restart = if temperature drops down, the unit will start.

### Low temperature alarm :

The same way, an alarm indicates if S1 temperature is too low. Alarm condition = S1
 S1 setpoint – DT after the temporisation. This alarm acknowledges automatically



- (automatic restart by default) and doesn't stop pump and doesn't close the primary control valve.
- Alarm button will red flash and event stored into memory. Furthermore, relay 1 will be
  activated by default as relay 1 is general default. Temporisation is the same for high
  and low temperature alarms.

Alarms parameters' settings

	· ··········-  -·······················	,	
1.	Go to line #3 of S1 Menu and press ✓ key to access to high alarm		
	Delta T setting. Press ∧ / ∀ keys to change the value.	S1 MENU	3/8 ₩
	Setting range: 0 to 50°C.		
	① : The 10°C default value suits almost all cases. Only few	DT° High alarm Sp.	10°C
	installations can motivate a value change.		
2.	Then press ✓ to confirm or « Escape » to cancel value change		
3.	Press ¥ key to go to next line		
4.	Low temperature alarm delta T is set the same way.		
	Setting range: 0 to 50°C.	S1 MENU	4/8 🛶
	① : The -10°C default value suits almost all cases. Only few		
	installations can motivate a value change.	DT° Low alarm Sp.	-10°C
5.	Then press ✓ to confirm or « Escape » to cancel value change		
6.	Press ¥ key to go to next line		
7.	High and Low alarm delay before it activates.		
	Press ∧ / ∀ keys to change the value.	S1 MENU	5/8 🗝
	Setting range: 0 to 60 minutes		
	①: This delay ensures the actuator has had sufficient time to	Alarm delay	1.0min
	close (high alarm) or open (low alarm) before alarm occurs. For		
	slow actuators (>60 secs) it is recommended to increase the value		
	higher than running time.		
8.	Then press ✓ to confirm or « Escape » to cancel value change		
9.	Press ¥ key to go to next line		
10	. This parameter is set to acknowledge high temperature alarm	S1 MENU	6/8 🛶
	AUTOMATICALLY or MANUALLY. Press ✓ key and use keys ∧ /		
		High Al.T° AutoReset	NO
	① : Please refer to local rules to check if Automatic restart is		
	allowed.		
11	. Press		
	· · · · · · · · · · · · · · · · · · ·	-	

### S1 Temperature controller

This is the main PID control loop of the unit, connected to S1 temperature sensor and acting on primary control valve and eventually on primary pump speed (variable primary pump(s) option). Default values are suitable for most of installations and might not be changed. Only particular installations may need parameters' change.

1.	The right number indicates the actual PID output (%).	<u>S1 MENU</u> 7 / 8 ₩-
2.	Press ✓ key to access to PID settings	S1 T° controller nnn% ▶
3.	Press ✓ key to change the proportional band (P factor of PID).	S1 T° controller 1/6 ↔
	Use ▲ / ▼ keys to change its value and press ✓ key to validate or	Proportional band: 40.0°C
	"Esc" key to cancel change. Setting values: 0 to 1000°C.	40 °C
	, , ,	0°C ↓ 1000°C
4.	Press   ✓ key to go to next line.	[
5.	Press ✓ key to change the integral factor (I factor of PID). Use ∧	S1 T° controller 2 / 6 ⊶
	/ ✓ keys to change its value and press ✓ key to validate or "Esc"	Integral factor : 15s
	key to cancel change. Setting values: 0 to 2000 s.	15 s
		0s <b>√</b> 2000s
6.	Press   ✓ key to go to next line.	[
7.	Press ✓ key to change the derivative factor (D factor of PID). Use	S1 T° controller 3 / 6 ₽-
	A / ∀ keys to change its value and press ✓ key to validate or	Derivative factor: 2s
	, ,	2 s



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	"Esc" key to cancel change. Setting values: 0 to 2000s.	0s <b>√</b>	2000s
		[	-
8.	Press   key to go to next line.		
	Lines 4 to 6 are read only informations.	S1 T° controller	4-6 / 6 🖦
	Line 4 : Measured S1 temperature	Present value:	60°C
	Line 5 : S1 setpoint temperature	Setpoint :	60°C
	Line 6 : S1 PID controller output in %	Controller output:	nnn%
Pr	ess twice « Esc » key to get back to main menu.		

### 6.5. Thermal treatment function

### Principle:

S1 temperature setpoint is raised (70°C by default) as per a clock program, for a set duration, in general between 1 and 2 hours, depending of secondary flow rate and storage tank capacity. The function includes an alarm indicating eventually the temperature – tolerance (2°C by default) was never reached during the treatment. Treatment setpoint has also to be reached at least once. Example: For a 70°C treatment setpoint, if S1 never reaches 68°C, alarm will be activated when function stops.

When function has ended, the normal S1 temperature setpoint is back and high temperature alarm is inhibited as per "Inhibition time" parameter. When inhibition time has passed, the high temperature alarm is active again.



If the green led of ① key is flashing, it is not possible to change the thermal treatment setpoint. To solve this, access to technician level (see further on), go to "Communication" sub-menu and select « Modbus RTU », then press ✓ key. Go to the last line « Writing priority » and select « POL468 » then press ✓ key. The green LED will stop flashing. You can now change the setpoint. When done, do not forget to go back to Communication\Writing priority and to select "GTC".

### Settings:

1. From the main menu and using ∧ / ∀ keys, go to line "Thermal	STANDARD I/t ⊨-
treatment" as shown here:	
Then press ✓ key to access this sub-menu	Thermal treatment OFF ▶
2. Press ✓ key to enable (ON) / disable (OFF) the thermal treatment,	Thermal treatment 1 / 6 ↔
using ∧ / ∀ keys and pressing ✓ to confirm.	Enable OFF
3. Press ¥ key to go to next line.	
4. Press ✓ key to change setpoint value, using ∧ / ∀ keys and	Thermal treatment 2 / 6 ₩
pressing ✓ to confirm. Setting range: 60°C to 80°C.	Setpoint 70°C
① : Primary inlet temperature should be at least 7 to 70°C higher	70 °C
than this setpoint to reach thermal treatment temperature. If not the	60°C
case, thermal treatment failure alarm may appear at the end.	[
5. Press ✓ key to go to next line.	
	Thermal treatment 3 / 6 ₩
<ol><li>Press ✓ key to access to clock program.</li></ol>	
	Schedule
7. Use ∧ / ∀ keys to change value and √ key to confirm date(s) and	
time(s).	Date *. *. *. **** (dw.dd.mm.yyyy)
	Time *. * (hh.mm)
DATES / TIMES FORMATS	,
« * » symbol means « all ».	Date *. *. *.***
For a daily treatment at 2h00, you need to input: Date= *. *. *. *.****	Time *. *
(all the days of the week, all the monthes, all the year.) and Time=	
02.00 (2 h 00)	
For a weekly treatment, every Monday at 2h00(recommanded	Date Mo.* .*.***
frequency), you need to input:	Time 02.00



For a monthly treatment, each 1st of the month at 2h00, without	
taking care of the day it is, you have to input:	
Date= *.01. *.*** and Time=02.00 (not the best frequency)	
8. Press « Escape» key to get back to thermal treatment sub-menu	
<ol><li>Press</li></ol>	
10. Press ✓ key to change treatment's duration.	
Duration is voluntary set to zero, as you have to estimate	Thermal treatment 4 / 6 ₩
tank/installation loading time, depending of nominal secondary flow	
rate, recycling loop flow rate and storage tank volume.	Duration 0min
Duration setting: 0 to 240 min (4 hours)	
Example: Sec. Flow rate Q=2m3/h, Tank volume 500L=V=0,5m3 and recycling	0 min
flow rate=q=1000 l/h.	
Tank loading time, so minimal treatment duration = V/(Q-q)	↓0min 240min
Let 0,5/(2-1)=0,5 hour. If you wish to maintain at this temperature for 1 hour,	[
you need 1h30 duration (0.5h+1h) or 90 minutes.	
11. Press	
12. Press ✓ key to change tolerance value.	Thermal treatment 5/6 ₩
Use ∧ / ∀ kys to change value and ✓ key to validate.	Tolerance 2°C
Setting values : 0 to 10°C.	
<ul><li>①: If setpoint temperature – tolerance is not reached, an error</li></ul>	2 °C
message will appear at the end of treatment duration.	0°C
13. Press	[
14. Press ✓ key to change S1 high temperature alarm inhibition	Thermal treatment 6/6 ы
time.Press ∧ / ∀ keys to change value and ✓ key to validate.	
Setting values : 0 to 240 minutes.	Inhibition time 30min
15. Press twice « Esc » key to get back to main menu.	



When Thermal Treatment is on-going, the Alarm/function led button flashes green.

### 6.6 Safety function

### Principle:

This function activates the 4 pumps' relays at the same time without considering pumps faults' inputs. Valve and pump(s)' signals are settable, at the opposite of end-user access level. If the unit is equipped with P1/P2 variable speed pump(s) on the primary side, it is also possible to adjust their 0-10V signal, Y2=100% by default.

This function forces also the actuator signal Y1=50% by default.

### Settings:

	Oettings.		
1.	From the main menu and using A / V keys, go to line "Safety function" as shown here:	STANDARD	I∕t ⊱⊸
			055
	Then press ✓ key to access this sub-menu	Safety function	OFF <b>▶</b>
2.	To activate the function, press ✓ key	Safety function	1/3 ⊶
		Enable	OFF
3.	Select « ON » using ▼ key then press ✓ key	✓OFF	
		ON	
4.	Display indicates « Enable ON » and the alarm/function		
	button red flashes, showing a function is on-going:	Safety function	1/3 ⊶
	①: It is possible at any time to check the on-going function(s) (or	Enable	ON
	alarm(s)) by pressing @ button, please refer to "Alarm/function	Pump signal setpoint	100%
	button part.	Valve signal setpoint	50%
5.	Press ¥ key to access to next line.		
6.	Press ✓ key to change P1/P2 signal value (Y2 signal).	Safety function	2/3 ⊶
	Use ▲ / ▼ keys to change its value and press ✓ key to validate	Pump signal setpoint	100%
	or "Esc" key to cancel change.	100 %	
	Setting values: 0 to 100%.	0°C	100%↓
<b>①</b>	: If not 0-10V primary pump(s), no effect.	[	]
7.	Press ∀ key to access to next line.		



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8.	Press ✓ key to change primary valve signal value (Y1 signal).	Safety function	3/3 ⊶
	Use ∧ / ∀ keys to change its value and press ✓ key to validate	Valve signal setpoint	50%
	or "Esc" key to cancel change.		
	Setting values: 0 to 100%.	50 %	
	•	0°C	100%
		[	]

<sup>9.</sup> To stop the function, go to line#1 and press twice ✓ key (state OFF on display). The alarm button then stops flashing, except if other alarm(s) or/and function(s) are pending.

<sup>10.</sup> Press « Esc » key to get back to main menu. Press again "Esc" to point 1st line of Main menu.



When the safety function is ON, the Alarm(s)/Function(s) button green flashes.

### 6.7. ECO / Booster functions.

### **Eco function principle:**

When control valve is sufficiently closed (valve signal<="Y1 setpoint") during a sufficient long time ("switch-on delay"), primary pump(s) switch(es) off and primary mixing valve closes down.

The system is switched ON when S1 temperature has gone down more than the S1 setpoint value – "Hysteresis" parameter. It is normal that the primary control valve starts to open during the function. This to anticipate valve opening when the pump will start again.

If secondary pumps are connected (SS/DS/DD series) they are still in operation during the Eco function.

**NOTE**: ECO function needs at least one primary pump. If not the case (2 port control valve systems for example, the function disappears from the menu.

Settings:

1.	From the main menu and using ∧ / ∀ keys, go to line	STANDARD I/t №		
	"ECO/Booster" as shown here:	•••		
	Then press ✓ key to access this sub-menu	ECO/Booster OFF ▶		
2.	To activate ECO function, press ✓ key to access line #2 and	ECO/Booster 2 / t ⊶		
	then press ✓ key	Enable OFF		
3.	Select « ON » using ∀ key then press ✓ key	√OFF		
		ON		
4.	Display indicates « Enable ON »	ECO/Booster 2 / t ⊶		
	Press ¥ key to access to next line.	Enable ON		
5.	Press ✓ key to change the switch-on delay. Use ∧ / ∀ keys to	ECO/Booster 3 / t ⊶		
	change its value and press ✓ key to validate or "Esc" key to	Switch-on delay 5min		
	cancel change. Setting values : 0 to 20 minutes.	5 min		
	① : Delay to be adjusted as per installation characteristics.	0min ↓ 20min		
6.	Press ¥ key to access to next line.	[      ]		
7.	Press ✓ key to change the hysteresis value on S1. Use ∧ / ∀	ECO/Booster 4 / t =-		
	keys to change its value and press ✓ key to validate or "Esc" key	Hysteresis 5°C		
	to cancel change. Setting values : 0 to 20 °C.	5 °C		
	① : To avoid repetitive and frequent pump start/stop, select a	0°C 20°C		
	value above 5°C.	$\downarrow$		
8.	Press ¥ key to access to next line.	[		
9.	Press ✓ key to change the Y1 setpoint value (max allowed signal	ECO/Booster 5 / t ⊶		
	on the valve to allow the function to start). Use ∧ / ∀ keys to			
	change its value and press ✓ key to validate or "Esc" key to	Y1 setpoint 10%		
	cancel change. Setting values : 0 to 80%.	_		
	① : Do not input too high value. The pump would be stopped	10 %		
	under medium-high load!	0% ↓ 80%		
10	. Press ¥ key to access to next line.	[		
144	11. To stop the function at any time, go to line #1, press twice ✓ key (state OFF on display). The alarm			

button then stops flashing if function was running, except if other alarm(s) or/and function(s) are pending.



12. Press « Esc » key to get back to main menu. Press again "Esc" to point 1st line of Main menu.



When ECO function is running, display indicates « ECO function RUNNING », the main menu indicates "ECO/Booster RUNNING" and the Alarm(s)/Function(s) key green flashes.

### **Booster function principle:**

If DHW temperature is dropping down faster than "S1Gradient setpoint" parameter, the second primary pump (if existing) is energized, to increase the primary flow rate and raise faster the secondary outlet temperature S1.

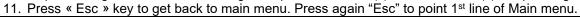
Function stops when DHW temperature is back to the setpoint value and after "Switch-off delay" parameter temporisation. Then, the second primary pump is stopped.

**NOTE**: Booster function requires 2 primary pumps installed on the unit, P1+P2 (séries ID/DS/DD). If not the case, the function will be hidden from menu.

Settings:

1.	From the ECO/Booster sub-menu, go to line #7	ECO/Booster 7/11 ⊶
2.	To activate Booster function, press ✓ key	Enable OFF
3.	Select « ON » using ∀ key then press ✓ key	√OFF
		ON
4.	Display indicates « Enable ON »	ECO/Booster 7/11 ⊶
	Press ¥ key to access to next line.	Enable ON
5.	Press ✓ key to change temporization before stopping the 2 <sup>nd</sup>	ECO/Booster 8/11 ⊶
	pump, once S1 setpoint has been reached on S1. Use ▲ / ∀	Switch-on delay 2s
	keys to change its value and press ✓ key to validate or "Esc" key	2 s
	to cancel change. Setting values: 0 to 200 seconds.	0s <b>√</b> 200s
6.	Press ¥ key to access to next line.	[
	This is a read-only value, indicating the actual temperature	ECO/Booster 9/11 ₩-
	gradient or variation rate on S1 (in degrees celsius / second).	S1 Gradient 0°C/s
7.	Press ¥ key to access to next line.	
	This is a read-only value, indicating the impact of gradient value	ECO/Booster 10/11 ⊶
	on main PID. 0.75=75%.	S1 Gradient factor 0.75
8.	Press ¥ key to access to next line.	
9.	Press ✓ key to change the gradient setpoint value.	ECO/Booster 11/11 ₩
	Use ∧ / ∀ keys to change value and press ✓ key to validate or	
	"Esc" key to cancel change. Setting values: 1 to 20 °C/second.	S1 Gradient setpoint 2°C/s
	① : The higher value, the lower effect and the lower value, the	2 °C
	higher effect. Value should be set as per installation	1°C
	characteristics	[

10. To stop the function, go to line #7, press twice ✓ key (state OFF on display). The alarm button then stops flashing if function was running, except if other alarm(s) or/and function(s) are pending.





When Booster function starts, display indicates « Booster function RUNNING » in this sub-menu, the main menu indicates "ECO/Booster RUNNING" and the Alarm(s)/Function(s) key green flashes.

### 6.8. Fouling function



This function requires S3 sensor (primary outlet temperature sensor) connected and activated. Otherwise it is not applicable and not visible. **This function doesn't apply to AquaGenius product range**.

### **Function Principle:**

It is based on S3 (primary outlet temperature sensor) scrutation. If S3 gets higher than defined setpoint (65°C, settable) that means heat exchanger is fouled. A temporization (10 hours, settable)



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eliminates potential transitory temperatures, like thermal treatment which could interfer. If fouling conditions are reached, this will generate an alarm and will make the alarm button red flashing.

### Settings:

1.	From the main menu and using △ / ∀ keys, go to line "Fouling	STANDARD I/t ⊩-
' '	function" as shown here:	<u> </u>
	Then press ✓ key to access this sub-menu	Fouling function NORMAL >
2.	To activate the function, press ✓ key and ∀ key, then press ✓	Fouling function 1/3⊷
	key	Enable OFF
3.	Select « ON » using ∀ key then press ✓ key	√OFF
		ON
4.	Display indicates « Enable ON »	Fouling function 1/3⊷
	Press ▼ key to access to next line.	Enable ON
5.	Press ✓ key to change the fouling temperature setpoint on S3.	Fouling function 2/3⊶
	Use ∧ / ∀ keys to change its value and press ✓ key to validate	S3 fouling setpoint 65°C
	or "Esc" key to cancel change. Setting values : 30 to 80 °C.	65 °C
		30°C
6.	Press ∀ key to access to next line.	[
7.	Press ✓ key to change the temporization before activating the	Fouling function 3/3 ←
	alarm.	Switch-on delay 10h
	Use ∧ / ✓ keys to change its value and press ✓ key to validate	10 h
	or "Esc" key to cancel change.	0h <b>√</b> 240h
	Setting values: 0 to 240 hours.	[
8.	To stop the function, scroll-up to line 1 and press twice on ✓ key (st	ate OFF on display).
9.	Press « Esc » key to get back to main menu. Press again "Esc" to p	point 1st line of Main menu.



When fouling criteria are reached, display indicates « Fouling DEFAULT » and alarm/function key red flashes.

### 6.9. Pump(s) menu



This menu appears if at least one pump is declared. Otherwise it is not visible.

### Settings:

	ingo:		
1.	From the main menu and using ∧ / ∀ keys, go to line "Pump(s)	STANDARD	I/t ₃→
	Menu" as shown here:		
	*Note that declared pump(s) is(are) displayed on the right side.	Pump(s) menu P1/P2/I	P3/P4* ▶
	Then press ✓ key to access this sub-menu		
2.	Full menu pump represented here:	Pump(s) Menu	1/ n* ೄ
		- P1P2-	
	* Depending of pumps' number, menu length varies from 3 up to 10	Minimum speed***	25%
	lines.	Maximum speed***	100%
		Priority pump choice **	AUTO
	** If only 1 configured pump (only P1 or only P2 /only P3 or only P4)	Cycling time**	12h
	this line doesn't appear	Overlap time**	6s
		-P3P4-	
	*** If P1/P2 0-10V controlled, refer to specific manual	Priority pump choice **	AUTO
		Cycling time**	12h
3.	Press ∀ key to access to next line.	Overlap time**	6s
4.	<b>N/A for constant speed pump.</b> If optional variable speed pump(s)	Pump(s) menu	2/nn ⊶
	installed, please refer to specific manual.	Minimum speed	25%
	Press   ✓ key to access to next line.		
5.	<b>N/A for constant speed pump.</b> If optional variable speed pump(s)	Pump(s) menu	3/nn ⊶
	installed, please refer to specific manual.	Maximum speed	100%
	Press ∀ key to access to next line.		



6. Press ✓ key to change P1/P2 pump priority (only if 2 primary pumps).	Pump(s) menu 4/nn +-
Use ∧ / ∀ keys to change value and press ✓ key to validate or "Esc"	
key to cancel change.	Priority Pump Choice AUTO
Setting values: AUTO / P1 /P2.	
AUTO = allows to shift pumps (or pump's motors)	✓ AUTO
P1 = No permutation. Only P1 will be used (locked)	P1
P2 = No permutation. Only P2 will be used (locked)	P2
7. Press ∀ key to access to next line.	
8. Press ✓ key to change P1/P2 operating hour(s) (only if 2 primary	Pump(s) menu 5/nn ⊩
pumps).	
Use ∧ / ∀ keys to change value and press ✓ key to validate or "Esc"	Cycling time 12h
key to cancel change. Setting values: 0 to 24h (12h default value).	
<ol><li>Press</li></ol>	
10. Press ✓ key to change P1/P2 overlapping time (only if 2 primary	Pump(s) menu 6/nn ⊶
pumps).	
Use ∧ / ∀ keys to change value and press ✓ key to validate or "Esc"	Overlap time 6s
key to cancel change. Setting values: 0 to 60s (6s default value).	
11. Press twice ▼ key to access to line+2.	
12. Press ✓ key to change P3/P4 pump priority (only if 2 secondary	Pump(s) menu 8/10 ⊶
pumps). Use ∧ / 🗸 keys to change value and press 🗸 key to validate	-P3P4-
or "Esc" key to cancel change.Setting values: AUTO / P3 /P4.	Priority Pump Choice AUTO
AUTO = allows to shift pumps (or pump's motors)	
P3 = No permutation. Only P3 will be used (locked)	✓ AUTO
P4 = No permutation. Only P4 will be used (locked)	P3
13. Press ∀ key to access to next line.	P4
14. Press ✓ key to change P3/P4 operating hour(s) (only if 2 secondary	Pump(s) menu 9/10 ⊶
pumps).	
Use ∧ / ∀ keys to change value and press ✓ key to validate or "Esc"	Cycling time 12h
key to cancel change. Setting values: 0 to 24h (12h default value).	
15. Press ∀ key to access to next line.	
16. Press ✓ key to change P3/P4 overlapping time (only if 2 secondary	Pump(s) menu 10/10 ы
pumps).	
Use ▲ / ▼ keys to change value and press ✓ key to validate or "Esc"	Overlap time 6s
key to cancel change. Setting values: 0 to 60s (6s default value).	
17. Press « Esc » key to get back to main menu. Press again "Esc" to	
point 1st line of Main menu.	



### 6.10. Extended Functions



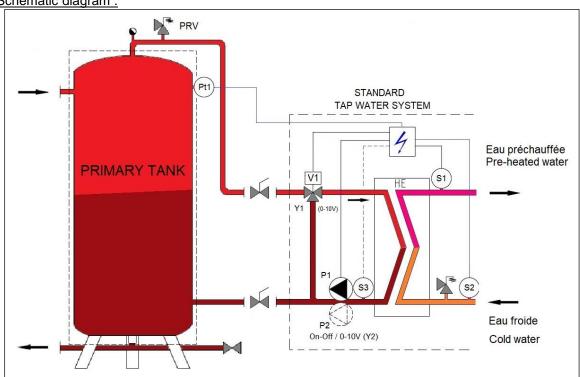
Extended functions require to add temperature sensor(s) PT1 and/or PT2 that must be connected on terminals M and X3 for PT1 and M and X4 for PT2. These connections are located on terminal T3 of the controller, upper part of the control box. For preheat function, S2 sensor must also be wired on M and B2, terminal T2 of the controller. **These functions don't apply to AquaGenius models.** 

### **Pre-heat Function**

### Principle:

This function allows to pre-heat cold water using a primarystorage vessel heaten by any energy source like solar or geothermal. As soon as temperature on top of the primary vessel (measured by PT1) is higher than temperature entering on the secondary inlet of heat exchanger (S2 sensor) + delta T, the unit starts (primary pump energized and control valve operating). If PT1 temperature is lower than S2 + Delta T, unit stops (standby mode) avoiding to cool down secondary water. Used sensor for primary tank is PT1. Used sensor for cold water is S2.

Schematic diagram:



Picture 22

IF PT1>=S2+Delta T → Unit operating, cold water is pre-heaten to S1 setpoint (if possible) IF PT1< S2+delta T → Unit in standby to avoid cooling down secondary water.

### Settings:

1.	From main menu, using ♠ / ∀ keys, go to line#2 as shown here :	STANDARD	2/t
		11.10.2022	14:07:22
	Then press ✓ key to enter password	Password enter	<b>•</b>
		Login	<u>.</u>
2.	As described before, enter « 2000 » and validate	Login	
		2000	
3.	Info screen appears. Press on « Esc » key to come back to main	STANDARD	1/t 🖦 🖦
	menu. Now, 2 keys appear in the display, top right corner,	11.10.2022	14:07:22
	indicating factory access level is effective.	Password enter	<b>•</b>



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4.	Press several time on ∀ key to access to line « Configuration »	STANDARD I/t +++
	then press ✓ key.	
		Configuration •
5.	Press several times on ▼ key to access to line #5 : S2 Activation.	Configuration 6 / 19 + +
6.	Press ✓ key, then ∀ key to indicate YES	
7.	Press ✓ key to validate	S2 activation YES
	,	
8.	Press « Esc » key to get back to main menu	STANDARD I/t № №
9.	Press several times   ✓ key to access to « Extended functions »	
	line and press ✓ key.	Extended functions
10	Press ✓ key.	Extended Functions 2/4
		Function selection NONE
11	Press ★ key to select « PREHEATING » and press ★ key	✓NONE
	Troop villey to bollock Trice Territor and proop they	PREHEATING
12	Press ✓ key then ✓ and ✓ keys to put state ON	Extended functions 1/2 ++
	Press ✓ key to RESTART the controller.	Fction Selection PREHEATING
15.	1 1033 7 Key to NEOTART the controller.	Restart required! OFF
	It is MANDATORY to restart the controller. Otherwise PT1, S2 and	restait required:
	defined function won 't be effective and not visible into the menus.	Restart required! OFF
	Wait the controller restarts before going on.	✓ON
	wait the controller restarts before going on.	STANDARD I/t == ==
4.4	When restarting new lines are visible ( C2 and DT1 temperature	
14.	When restarting, new lines are visible: S2 and PT1 temperature sensors into the main menu:	S2 : Second. Inlet T° xx°C
	sensors into the main menu:	
		PT1:Top prim.tank T° yy°C
1.5	Proce coveral times on × key to appear to # Extended functions »	CTANDADD 1/+
10.	Press several times on ▼ key to access to « Extended functions »	STANDARD I/t +- +-
	line and press ✓ key	Cytomalo diffunctions
40	December 1997 All the second of the 1997 All	Extended functions >
16.	Press twice ∀ key to access to line #3 and press ✓ key to	Extended functions 3/3 + +-
	eventually adjust the Delta T value.	Fction selection PREHEATING
		Restart required!
17.	Use ∧ / ∀ keys to change value and press ✓ key to validate or	Delta.T Min.setpoint 5°C
	"Esc" key to cancel change.	=
	Setting range: 0 to 40°C (5°C default).	5 °C
18.	Press « Esc » key to get back to main menu. Press again "Esc" to	0°C ↓ 40°C
	point 1st line of Main menu.	[

Function is now activated.



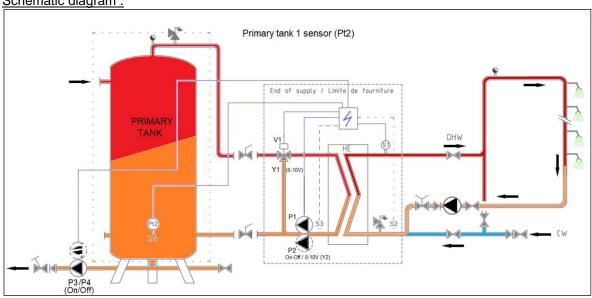
### <u>Primary tank 1 sensor (PT2) function</u> <u>Principle :</u>

This function allows to manage a primary tank load, source of accumulated energy using P3 and/or P4 pumps. If water on bottom tank is too cold, P3 or P4 are energized to allow tank to be loaded, until temperature on PT2 gets hot enough, meaning the tank has been recharged as it is loading from top to bottom. Then P3/P4 stops. A new discharge cycle begins until temperature on PT2 gets cold, starting again P3/P4 for a new loading phase.

Primary tank charging pump ON if PT2< PT2 setpoint.

Primary tank charging pump OFF if PT2>=PT2 setpoint + Delta Tmin

### Schematic diagram:



Picture 23

### Settings:

	Settings .	
1.	Press several times	STANDARD I/t 5-
	and press ✓ key	Extended Functions
		3/4 ⊶
2.	Press twice ∀ key then ✓ key to activate Primary tank 1 sensor PT2	√NONE
	function, « PR.TANK PT2 ».	
		PR.TANK PT2
3.	Press ▼ key to access next line. Press ✓ key then ▼ key to put	
	indicator on ON state	Extended functions 2/2 9-
4.	Press ✓ key to restart the controller.	Fction selection PR.TANK PT2
	A .	Restart required! OFF
	It is MANDATORY to restart the controller. Otherwise, PT2 sensor	
	and defined function won 't be effective and not visible into the menus.	√OFF
	Wait the controller restarts before going on.	ON
5.	A new line appears into the menu :	STANDARD I/t 8-
		PT2: Bot. Prim.tank T° yy°C
6.	Press several times on ∀ key to access to « Extended functions » line	STANDARD I/t №
	and press ✓ key to enter sub-menu	Extended functions   •
7.	Using ∀ key, go to line 3 and press ✓ key to eventually adjust delta T	Extended functions 3/4 ₩-
	value.	Delta.T°Min.setpoint 5°C
8.	Use ∧ / ∀ keys to change value and press ✓ key to validate or "Esc"	5 °C
	key to cancel change. Setting range: 0 to 40°C (5°C default).	0°C ↓ 40°C
9.	Press ∀ key to go to next line.	[
	Press ✓ key to eventually adjust PT2 temperature setpoint.	Extended functions 4/4 ⊶
11.	Use ∧ / ∀ keys to change value and press ✓ key to validate or "Esc"	PT2 T° setpoint 65°C
	key to cancel change. Setting range: 10 to 90°C (65°C default)	65 °C
12.	Press « Esc » key to get back to main menu. Press again "Esc" to	10°C
	point 1st line of Main menu.	[



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Function is now activated.

### Primary tank 2 sensors function (PT1 +PT2):

### Principle:

This function allows to manage a primary tank load, source of accumulated energy using P3 and/or P4 pumps. We use here 2 temperature sensors instead of one.

When tank is discharged (meaning cold), P3/P4 is energized until water in the tank top is hot enough (measured by PT1 sensor) AND tank bottom is also hot enough (measured by PT2 sensor) as the tank is loaded from top to bottom.

Loading pump(s) P3/P4 stops when PT1 and PT2>= PT2 setpoint.

When tapping occurs, tank discharges in energy and PT2 cools down first (the tank flow from the tap water system is from bottom to top when discharging) until tank top (PT1) cools down also. The charging pump will start when PT1<=PT2 setpoint – Delta T. A new cycle begins.

# Schematic diagram: Primary tank 2 sensors (Pt1+Pt2) PRIMARY TANK PRIM

Picture 24

### Settings:

Cettings :	
1. Press several times	STANDARD I/t ⊶
and press ✓ key.	Extended Functions >
2. Press ✓ key ta access functions' list	Extended functions 4/4 ⊶
3. Press 3 times ∀ key then ✓ key to activate Primary tank 2 sensors	✓NONE
PT1+PT2 function, « PR.TANK PT1+PT2 ».	
	PR.TANK PT1+PT2
4. Press ✓ key to access next line. Press ✓ key then ✓ key to put	Extended functions 2/2 ⊶
indicator on ON state	Fction select.PRTANK PT1+PT2
5. Press ✓ key to restart the controller.	Restart required! OFF
It is MANDATORY to restart the controller. Otherwise, PT2 sensor and defined function won 't be effective and not visible into the menus.  Wait the controller restarts before going on.	√OFF ON
	STANDARD I/t ⊶
6. 2 extra lines appear into the menu :	
	PT1 :Top prim.tank T° xx°C
	PT2: Bot. Prim.tank T° yy°C



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7.	Press several times on ∀ key to access to « Extended functions »	STANDARD	I/t ⊱⊸
	line and press ✓ key to enter sub-menu	Extended functions	<b>•</b>
8.	Using ∀ key, go to line #3 and press ✓ key to eventually adjust delta	Extended functions	3/4 ⊶
	T value.	Delta.T°Min.setpoint	5°C
9.	Use ∧ / ∀ keys to change value and press ✓ key to validate or "Esc"	5 °C	
	key to cancel change. Setting range: 0 to 40°C (5°C default).	0°C ↓	40°C
10.	Press ∀ key to go to next line.	[	- ]
11.	Press ✓ key to eventually adjust PT2 temperature setpoint.	Extended functions	4/4 ⊶
12.	. Use ∧ / ∀ keys to change value and press √ key to validate or "Esc"	PT2 T° setpoint	65°C
	key to cancel change. Setting range: 10 to 90°C (65°C default).	65 °C	
13.	Press « Esc » key to get back to main menu. Press again "Esc" to	10°C ↓	90°C
	point 1st line of Main menu.	[	-

Function is now activated.

# 6.11. Test sequence



This function is used at the factory and is part of manufacturing process of the unit to check control valve, pump(s), relays are operating. However, we recommend using the « Wired inputs-outputs » sub-menu for a deeper inputs/outputs tests, especially for commissioning or maintenance operations.

Settings:

	Settings .		
1.	From main menu, use \land / 🔻 keys to go to « Test sequence » line :	STANDARD	I/t ⊱
	Then Press ✓ key	Test sequence	<b>)</b>
2.	To activate the sequence, press ✓ key then ∀ key to select ON and	Test Sequence	1 /4 ⊶
	press ✓ key. Then controller activates outputs (contacts and signals) in	Enable	OFF
	the following order:		
	All signals to 0V → Relay R1→ Command P1→ Command	✓OFF	
	P2→Command P3→Command P4→230V 3pts -→230V 3pts	ON	
	+→Relay R2→Relay R3→Y1 to 10V→Y2 to 10V→End of sequence		
	and back to normal control.		
3.	Press ¥ key to go to next line.		
4.	Press ✓ key to change pumps'test duration.	Test Sequence	2/4 ⊶
	Use ∧ / ∀ keys to change value and press ✓ key to validate or "Esc"	Enable	OFF
	key to cancel change.	Pump test time	4s
	Setting range: 0 to 60 secondes (4 sec by default).	Signal test time	4s
5.	Press	Relay test time	4s
6.	Press ✓ key to change 0-10V signals' duration.	Test Sequence	3/4 ⊶
	Use ∧ / ∀ keys to change value and press ✓ key to validate or "Esc"	Enable	OFF
	key to cancel change.	Pump test time	4s
	Setting range: 0 to 60 secondes (4 sec by default).	Signal test time	4s
7.	Press ∀ key to go to next line.	Relay test time	4s
8.	Press ✓ key to change contacts' tests duration.	Test Sequence	4/4 ⊶
	Use ∧ / ∀ keys to change value and press ✓ key to validate or "Esc"	Enable	OFF
	key to cancel change.	Pump test time	4s
	Setting range: 0 to 60 secondes (4 sec by default).	Signal test time	4s
9.	Press « Esc » key to get back to main menu. Press again "Esc" to	Relay test time	4s
	point 1st line of Main menu.		



#### 6.12. Modbus RTU Communication Menu

Be sure modbus cable wires are connected on T1 terminal (upper left corner of the control box) to get Modbus communication.

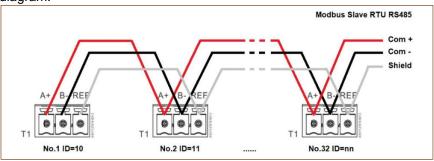
Wiring made on terminals labelled A+ and B-. If cable lengh exceeds 3 meters, it is recommended to use a shielded cable, connecting shiled to REF terminal.

#### Settings:

1.	From main menu, use \land / 🔻 keys to go to « Communication »	STANDARD I/t ⊶
	line:	
	Then Press ✓ key	Communication
2.	Press ▼ key, then ✓ key to check/modify communication	
	parameter(s).	Communication 1 /2 ⊨ Restart OFF
	If a least one parameter is modified, you have to RESTART	
	the controller. For that, go to line#1 and press ✓ key, then	Modbus RTU (RS485) COMM.OK
	select ON by pressing ∀ key and finally press ✓ key.	
3.	Press ✓ key to access to communication parameters.	
	Use ∧ / ∀ keys to select line and press ✓ to access line.	Modbus RTU (RS485) 1/6 ⊶
4.	Use ∧ / ∀ keys to change value and press ✓ to validate or "Esc"	
	key to cancel. Explanations bellow:	
	Controller adress from de 0 to 32 (10 by default)	Slave Adress 10
	Communication speed from 600 to 115200 baud (defaut=19200)	Baud rate 19200
	Parity: Even/Odd/None (by default)	Parity None
	Bit stop number : 1 (by default) / 2	Stop 1 bit
	For any change, RESTART controller (same as previous screen)	Restart required! OFF
	See bellow:	Writing priority POL468
5.	Writing priority: POL486 (by default) / BMS	
	If priority let to controller (POL468), it is not possible to write	Writing priority POL468
	value from BMS, but only possibility to read values.	
	If it is necessary to write values from BMS to controller,	
	select « BMS ». In this case, it is not possible to modify	POL 468
	some values from controller.	
	Concerned parameters are listed bellow:	<u>BMS</u>
	S1 temperature setpoint	
	Acknowledge default	
	Thermal treatment setpoint	
6.	If no restart required, press twice « Esc » key to get back to the	
	main menu.	

#### Connecting several control boxes (units):

Controller address being changeable, it is then possible to connect up to 32 units. In the case of several units connected each other, respect Modbus cable wirings as per bellow diagram:



Picture 25



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#### Modbus parameters' list:

# MODBUS POINTS / POINT MODBUS

Default values

- \* In case of multiple controllers, change ModBus slave number
- \* Si plusieurs appareils connectés, changer le N° d' esclave du Modbus
- \*\* On some BMS, add/substract one
- \*\* sur certains superviseurs, ajouter/soustraire 1

ModBus Points	Points ModBus	MODBUS adress**	Type	Mode	Value	Comment
(English)	(Français)	Adresse ModBus**			Valeur	Commentaire

	Read Only digital / Lecture seule Digitaux							
P1 Command	Commande P1	14	HR _16	R	0=Off, 1=On	Command(e) P1		
P2 Command	Commande P2	15	HR _16	R	0=Off, 1=On	Command(e) P2		
P3 Command	Commande P3	16	HR _16	R	0=Off, 1=On	Command(e) P3		
P4 Command	Commande P4	17	HR _16	R	0=Off, 1=On	Command(e) P4		
P1 Alarm	Alarme P1	18	HR _16	R	0=OK, 1=Alarm	P1 Fault / Défaut P1		
P2 Alarm	Alarme P2	19	HR _16	R	0=OK, 1=Alarm	P2 Fault / Défaut P2		
P3 Alarm	Alarme P3	22	HR _16	R	0=OK, 1=Alarm	P3 Fault / Défaut P3		
P4 Alarm	Alarme P4	23	HR _16	R	0=OK, 1=Alarm	P4 Fault / Défaut P4		
High S1 T° Alarm	Alarme T° S1 Haute	26	HR_16	R	0=OK, 1=Alarm	S1 High Temp Alarm/Alarme haute S1		
General Default	Alarme de Synthese	27	HR_16	R	0=OK, 1=Alarm	General default / Défaut synthèse		
Fooling_Alarm	Alarme Encrassement	29	HR_16	R	0=OK, 1=Alarm	Fooling alarm (S3) / Alarme encrassement (S3)		
Therm. Treat. Alarm	Alarme Trait.Thermique	31	HR_16	R	0=OK, 1=Alarm	Therm.Treat. Failed / Echec traitement therm.		
Therm. Treat. running	Trait.Therm. en cours	35	HR_16	R	0=Off, 1=On	Therm.Treat. On going / Trait. Therm. En cours		
Remote contact	Contact remote	36	HR_16	R	0=Off, 1=On	Unit in standby / Appareil en standby		
BOOSTER function	fonction BOOSTER	40	HR_16	R	0=Off, 1=On	BOOSTER fct activated / Fct BOOSTER active		
ECO function	Fonction ECO	41	HR_16	R	0=Off, 1=On	ECO function activated / Fonction ECO active		
Pump(s) Fault	Défaut pompe(s)	42	HR_16	R	0=Off, 1=On	Synthesis pump(s) fault / Défaut synthèse pompe(s)		
Safety function	Fonction Secours	75	HR_16	R	0=Off, 1=On	Safety function / Fonction Secours		
		(16 b	it integer/Entier	16 bit)				

	Read Only Analogic / Lecture seule Analogiques							
Software Version	Version Software	33	HR_16	R		Software version / Version I	ogiciel	
P1P2 Nbr of pump(s)	Nbre pompe(s) P1P2	71	HR_16	R	0/1=P1/2=P2/3=P1+P2	Primary pumps' number / N	bre de pomp	e(s) primaire
P3P4 Nbr of pump(s)	Nbre pompe(s) P3P4	72	HR_16	R	0/1=P3/2=P4/3=P3+P4	Second. pumps' number / N	lbre de pomp	e(s) second.
Signal P1P2	Signal P1P2	44	HR_16	R	%	Primary pump signal Y2 / S	ignal pompe	primaire Y2
Signal Valve	Signal Vanne	46	HR_16	R	%	Control valve signal, Y1/ Sig	nal servomo	teur, Y1
S1	S1	49	HR_16	R	°C	Sensor 1 measurement / Me	esure Sonde	S1
S2	S2	50	HR_16	R	°C	Sensor 2 measurement / Me	esure Sonde	S2
S3	S3	51	HR_16	R	°C	Sensor 3 measurement / Me	esure Sonde	S3
Pt1	Pt1	55	HR_16	R	°C	Sensor Pt1 measurement /	Mesure Sono	de Pt1
Pt2	Pt2	56	HR_16	R	°C	Sensor Pt2 measurement /	Mesure Sono	de Pt2
Relay1 Fct	Fct Relais 1	62	HR_16	R	0=Nothing/Rien 1:	=General alm/Déf.synthèse	2=High T°	Alrm/Alrme T° hau
Relay2 Fct	Fct Relais 2	63	HR_16	R	3=Low T°Alm/Alm T°bass	se 4=ECO fct/Fct ECO	5=Clock/H	orloge
Relay3 Fct	Fct Relais 3	64	HR_16	R	6=Th.Tr./Tr.Th. 7=N/	A 8=P fault/Défaut P	9=Fool.H	E/Ech.encr. 10=N
VE-1-	VE-1-	05	LID 40	-	0=no/pas/keine Option	1=Pre-heat	2=N/A	3=N/A
XFcts	XFcts	65	HR_16	R	4=Primary tank Pt2	5=PrimTank Pt1+Pt2	6=N/A	7=N/A
Mode	Mode	66	HR_16	R	0=Standard,1=PREMIUN	1 Must be 0 / doit être 0		
		(16 bi	t integer/Entier	16 bit)				

	Read-V	Vrite digita	al / Lec	ture-Ecriture Digitaux
Alarm(s) acknowledge Acquittement alarme(s)	200	HR_16	R/W	1=Reset fault. Pulse point necessary 30 seconds On/Off
	(16	oit integer/Entie	r 16 bit)	1=Acquittement. Fréquence impulsion max On/Off=30 secondes

Read-Write Analogic / Lecture-Ecriture Analogiques							
S1 T° Setpoint	Consigne T° S1	210	HR_16	R/W	°C	S1 fixed setpoint (DHW) / Consigne fixe S1 (ECS)	
Therm.Treat. setpoint	Consigne Trait.Therm.	212	HR_16	R/W	°C	Thermal treatment setpoint / Consigne trait. thermique	
	(16 bit integer/Entier 16 bit)						

#### Picture 26



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# 6.13. Wired Inputs / Outputs menu



This sub-menu is very useful to commission or to diagnostic an unit: check valve is opening/closing, check pump is running or check contacts' relays. It is more powerful than the « Test sequence » sub-menu.

### Settings:

1. From the main many use A / × keys to go to the line # Wired inputs	CTANDADD 1/+.
<ol> <li>From the main menu, use ♠ / ♥ keys to go to the line « Wired inputs – outputs » :</li> </ol>	STANDARD I/t ⊶
Then press ✓ key.	Wired inputs-outputs
2. Press ▼ / ∧ keys to access to selected line and press ✓ to validate.	Wired inputs – outputs 1 /4 ⊶
Al=Analog inputs=temperature sensor(s)	Analog Inputs
AO=Analog outputs=Y1, Y2 0-10V signal(s)	Analog Outputs
DI=Digital inputs=Pump(s) fault + Remote contact	Digital Inputs
DO=Digital outputs=Command pump(s) + Relays contacts + 230V	Digital Outputs
3pts contacts	
Analog inputs	Analog Inputs 12/12 5-
Inputs (like outputs) are gathered on the controller by blocks labelled T1	T2 CONNECTOR
to T12.	B1 :S1 : 60°C
On these blocks, each terminal is labelled.	B2 :S2* : 20°C
Example: S1 sensor is connected to terminals B1 of T2 block	B3 :S3* : 37°C
All inputs are read only no possibility to shapes a server value	B4: : 0°C
All inputs are read only, no possibility to change a sensor value.	T3 CONNECTOR B5 : : 0°C
* Optional sensor(s) for AquaFirst. Not available for AquaGenius.	B6 :
These sensors are activated into the « Configuration » and/or into the	X1 : : 0°C
« Extended functions » sub-menus. Please refer to corresponding	X2: : 0°C
chapters.	X3 : PT1* : 70°C
onaptoro.	X4 : PT2* : 70°C
Analog outputs	Analog Outputs 1/5 🗝
Navigate into the display using ∧ / ∀ keys and press ✓ key to change	T4 CONNECTOR
value.	X5 :Y1 SIGNAL : AUT-nnn%
Signal Y1 = Primary Valve control signal, 0 to 10 volts.	X6 :Y2 SIGNAL : AUT-nnn%
Signal Y2 = Primary pump signal P1/P2, 0 to 10 volts (used with variable	X7 : : AUT- 0%
speed pump(s) only)	X8 : : AUT- 0%
« AUT » value indicates the controller controls this signal	
nnn% indicates the actual signal value (0%=0V up to 100%=10V).	
PASS INTO MANUAL MODE	
It is possible to override the original signal. To do that, select the line	AUT → MAN → nnn%
and press ✓ key. Now, using △ / ∀ keys, change from « AUT » to	
"MAN" value, meaning "MANUAL". Now press ✓ key and using ∧ / ✓	
keys, input the signal value you want.	
Example: To check the actuator is moving and the primary valve fully	
closes, enter 0%. At the opposite, to check it fully opens, input 100%.	
ologos, order 070. At the opposite, to offect it fully opens, input 10070.	
To reput a point into automatic mode, select MAN and by pressing A or	
✓, display "AUT" and validate by pressing ✓ key, then press « Esc ».	
, , , , , , , , , , , , , , , , , , ,	To find back a point let in manual
	mode corresponding to our example,
	you can see the "" » symbol :
Once at least 1 point is in manual mode, ① button is orange	
lit. DO NOT FORGET TO PUT THE POINT(S) IN AUTO BEFORE	Wired inputs – outputs 1/4 +-
LEAVING THIS SUB-MENU. To see easily which point(s) are in	Analog Inputs
manual mode, a « ¤ » logo is displayed on the corresponding line :	Analog Outputs   Digital Inputs
	Digital Inputs
	Digital Outputs



# Cetetherm AquaFirst and AquaGenius Neo

Installation, service and operating instructions

Binary (or digital) inputs	BI-IO Aut.st 1/6 ⊶
All inputs are read only, no possibility to change a sensor value.	T5 CONNECTOR
	D1 : P1 Alarm : NORMAL
* Depending of pump(s)'number. If no pump, display indicates ' '	D2 : P2 Alarm * : NORMAL
	D3: P3 Alarm * : NORMAL
External stop = remote contact. If ON, Remote is active and the unit is in	D4 : P4 Alarm * : NORMAL
standby mode.	D5 : External stop : OFF
Binary (or digital) outputs	BO-IO Aut.st 1/12 ₩
As for analog outputs, it is possible to force these contacts to ON or	T10 CONNECTOR
OFF. To do that, pass from AUTO to MANual mode.	Q1: R1 COMMAND: AUT-OFF
R1=Relay 1, R2=Relay 2, R3=Relay 3.	
*Pn Command (1 to 4) commands corresponding pump ON/OFF. If no	T11 CONNECTOR
pump, display indicates ' '	Q2: P1 COMMAND : AUT-ON
Com. FER.Y1 = Closing contact for 230V 3 points actuator (-)	Q3: P2 COMMAND*: AUT-OFF
Com. OUV.Y1 = Opening contact for 230V 3 points actuator (+)	Q4: P3 COMMAND*: AUT-ON
Example: We want to Start P2 pump (considering it is present). Select	T12 CONNECTOR
line #5, press ✓ key, press ϭ key then ✓ key and press ϭ then ✓ key to	Q5: P4 COMMAND*: AUT-OFF
pass from OFF to ON. Do not forget to repass in automatic mode	Q6: Y1 CloseCommd : AUT-ON
after the test.	Q7: Y1 OpenCommd : AUT-OFF
lack	Q8: R2 COMMAND : AUT-OFF
Once at least 4 point is in manual made. A button is even as	Q9: R3 COMMAND : AUT-OFF
Once at least 1 point is in manual mode, ① button is orange	
lit. DO NOT FORGET TO PUT THE POINT(S) IN AUTO BEFORE	Wired inputs – outputs 1 /4 ⊶
LEAVING THIS SUB-MENU. To see easily which point(s) are in	
manual mode, a « ♯ » logo is displayed on the corresponding line	Analog Inputs  Analog Outputs
Press « Esc » key to get back to main menu. Press again "Esc" to point	Digital Inputs  Digital Outputs
1 <sup>st</sup> line of Main menu.	Digital Outputs #

# 7. Configuration access level

This access level is identical to technician level EXCEPT it displays an extra « Configuration » submenu. The configuration sub-menu allows to configure sensor(s)' number and also pump(s)' number. It is a part of the factory manufacturing process, as each unit must have its sensor(s)/pump(s) configured.

# 7.1. Login

Access code is 2000.

- From the main menu, go to line#2 : Password enter ► . Then press ✓ key OR
  - Press a few seconds on ✓ key
- 2. Display indicates « Login » and a cursor is placed on **0** - -
- 3. Using ♠ / ▼ keys (meaning + / -), enter the 1st digit and validate by pressing ✓ key. The 1st digit must be 1. So you have to display 2 - by pressing once the + key, then pressing ✓ key.
- 4. Now comes the 2<sup>nd</sup> digit that must be 0 (zero). Just press on ✓ key as the default digit value is already zero.
- 5. Repeat the same operation for 3rd and 4th digits that must be zero also. For that, just press twice the ✓ key.
- Once correct code is entered, information display appears (hardware/software versions, controller reference...). Press « Esc » key to come back to the main menu.
   The display now shows 2 keys on its top right corner, indicating configuration sub-menu is now accessible.



**Remark**: After 10 minutes without pressing any key, the software logs out, the keys disappear and the software is back to end-user access level.

# 7.2. Logout

You don't have to wait 10 minutes until logging out. It is possible to log out at any time. For that:

- 1. Press a few seconds on ✓ key
- 2. Select « Log off » by pressing ∀ key
- 3. Press ✓ key
- 4. The key symbol has disappeared from the display. Access level is now back to end-user.

### 7.3. Configuration menu

**Note!** If Reseted contrôler or spare part controller, pump(s) and sensor(s) number MUST be configured using this sub-menu.

#### Settings:

Configuration   Configurati	1	From the main menu, use ∧ / ∀ keys to go to the line	STANDARD	I/t +++
Then press ✓ key.  2. Press ✓ key to change daylight saving time parameters. By default it set on automatic mode  3. Here is the description of possible settings: Use Å / ∀ keys to change line or value, ✓ key to validate or "Esc" to cancel.  Enable/Disable auto time change. Keep on yes. Here is the time to add/substract, should be kept to 1 hour Month for summer time (should be kept to 1 hour Day for summer time (should be kept to Sunday) Do not change  Time change will occur at 2h00 at night Month for winter time (should be kept to Cotober) Day for winter time (should be kept to Sunday) Do not change  Time change will occur at 3h00 at night UTC reference time (European UTC by default)  4. Press Esc to get back to the configuration sub-menu.  5. Press twice ∀ key then ✓ key to select STANDARD. If PREMIUM is indicated, put on STANDARD mode using Å / ∀ keys and ✓ key to validate.  6. Press ∀ key to change actuator's type. Use Å / ∀ keys to change value and ✓ key to confirm or "Esc" key to cancel.  For AquaFirst, AquaGenius or AquaCompact, select Aq.F  ① : Other values correspond to other products.  8. Press ✓ key to access to next line  9. Keep on OFF state. Press ✓ key to cancels to next line  9. Keep on OFF state. Press ✓ key to cancels to next line  1/19 → ★  Configuration  5/19 → ★  Configuration  5/19 → ★  Actuator type  Aq.F  10. Press ✓ key to access to next line  10. Press ✓ key to cancel to cancel. Press ✓ key to access to next line  10. Press ✓ key to cancel to colling Mode  OFF  10. Press ✓ key to cancel to cancel. Press ✓ key to cancel to cancel. Press ✓ key to cancel to colling Mode  OFF  10. S2 activation enable extra line on main display and in sub-menus.	'-			1/(=+=+
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Time change will occur at 3h00 at night UTC reference time (European UTC by default)  4. Press Esc to get back to the configuration sub-menu.  5. Press twice → key then ✓ key to select STANDARD. If PREMIUM is indicated, put on STANDARD mode using ▲ / → keys and ✓ key to validate.  6. Press → key to change actuator's type. Use ▲ / → keys to change value and ✓ key to confirm or "Esc" key to cancel.  For AquaFirst, AquaGenius or AquaCompact, select Aq.F  ①: Other values correspond to other products.  8. Press → key to access to next line  9. Keep on OFF state.  Press → key to access to next line  10. Press → key to enable/disable S2 temperature sensor. Press ▲ / → keys to change value to YES/NO and press → key to validate or "Esc" key to cancel.  ①: S2 activation enable extra line on main display and in sub-menus.  End offset End hour 3 UTC difference  Configuration 3/19 → →  Configuration 4/19 → →  Configuration 5/19 → →  Configuration 6/19 → →  S2 Activation NO				
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UTC reference time (European UTC by default)  4. Press Esc to get back to the configuration sub-menu.  5. Press twice ▼ key then ✓ key to select STANDARD. If PREMIUM is indicated, put on STANDARD mode using ♠ / ▼ keys and ✓ key to validate.  6. Press ▼ key to access to next line.  7. Press ✓ key to change actuator's type. Use ♠ / ▼ keys to change value and ✓ key to confirm or "Esc" key to cancel.  For AquaFirst, AquaGenius or AquaCompact, select Aq.F  ①: Other values correspond to other products.  8. Press ▼ key to access to next line  9. Keep on OFF state.  Press ▼ key to access to next line  10. Press ✓ key to enable/disable S2 temperature sensor. Press ♠ / ▼ keys to change value to YES/NO and press ✓ key to validate or "Esc" key to cancel.  ①: S2 activation enable extra line on main display and in sub-menus.  11. UTC difference -60min  12. Configuration 3/19 ▶ ▶  Model selection  STANDARD  13. Configuration 4/19 ▶ ▶  Actuator type Aq.F  ∴  Configuration 5/19 ▶ ▶  Configuration 6/19 ▶ ▶  Exconfiguration 6/19 ▶ ▶  Exconfiguration 6/19 ▶ ▶  S2 Activation enable extra line on main display and in sub-menus.				
<ul> <li>4. Press Esc to get back to the configuration sub-menu.</li> <li>5. Press twice ♥ key then ✓ key to select STANDARD. If PREMIUM is indicated, put on STANDARD mode using ^ / ♥ keys and ✓ key to validate.</li> <li>6. Press ♥ key to access to next line.</li> <li>7. Press ✓ key to change actuator's type. Use ^ / ♥ keys to change value and ✓ key to confirm or "Esc" key to cancel.  For AquaFirst, AquaGenius or AquaCompact, select Aq.F</li> <li>① : Other values correspond to other products.</li> <li>8. Press ♥ key to access to next line</li> <li>9. Keep on OFF state. Press ♥ key to access to next line</li> <li>9. Keep on OFF state. Press ♥ key to enable/disable S2 temperature sensor. Press ^ / ♥ keys to change value to YES/NO and press ✓ key to validate or "Esc" key to cancel.</li> <li>① : S2 activation enable extra line on main display and in sub-menus.</li> </ul>				•
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validate. 6. Press ∀key to access to next line.  7. Press ✓ key to change actuator's type. Use △ / ∀ keys to change value and ✓ key to confirm or "Esc" key to cancel.  For AquaFirst, AquaGenius or AquaCompact, select Aq.F  ①: Other values correspond to other products.  8. Press ∀ key to access to next line  9. Keep on OFF state.  Press ∀ key to access to next line  10. Press ✓ key to enable/disable S2 temperature sensor. Press △ / ∀ keys to change value to YES/NO and press ✓ key to validate or "Esc" key to cancel.  ①: S2 activation enable extra line on main display and in sub-menus.  STANDARD  Configuration 4/19 → →  Actuator type Aq.F   Configuration 5/19 → →  Configuration 6/19 → →  S2 Activation NO	5.			3/19
6. Press ▼key to access to next line.  7. Press ✓ key to change actuator's type. Use ♠ / ▼ keys to change value and ✓ key to confirm or "Esc" key to cancel.  For AquaFirst, AquaGenius or AquaCompact, select Aq.F  ①: Other values correspond to other products.  8. Press ▼ key to access to next line  9. Keep on OFF state.  Press ▼ key to access to next line  10. Press ▼ key to enable/disable S2 temperature sensor. Press ♠ / ▼ keys to change value to YES/NO and press ▼ key to validate or "Esc" key to cancel.  ①: S2 activation enable extra line on main display and in sub-menus.  Configuration  5/ 19 ♣ ♣ Configuration  Cooling Mode  OFF  Configuration  6/ 19 ♣ ♣ Configuration  S2 Activation  NO		indicated, put on STANDARD mode using ∧ / ∀ keys and ✓ key to	Model selection	
7. Press ✓ key to change actuator's type. Use ▲ / ▼ keys to change value and ✓ key to confirm or "Esc" key to cancel.  For AquaFirst, AquaGenius or AquaCompact, select Aq.F  ①: Other values correspond to other products.  8. Press ▼ key to access to next line  9. Keep on OFF state. Press ▼ key to access to next line  10. Press ▼ key to enable/disable S2 temperature sensor. Press ▲ / ▼ keys to change value to YES/NO and press ▼ key to validate or "Esc" key to cancel.  ①: S2 activation enable extra line on main display and in sub-menus.  Configuration  ★ / 19 ♣ ♣ Actuator type  Aq.F  ∴  Configuration  5/ 19 ♣ ♣ Actuator type  Aq.F  ∴  Configuration  5/ 19 ♣ ♣ Actuator type  Actuator type  Actuator type  Aq.F  ∴  S2 Activation  NO		validate.	STANDARD	
value and ✓ key to confirm or "Esc" key to cancel.  For AquaFirst, AquaGenius or AquaCompact, select Aq.F  ①: Other values correspond to other products.  8. Press ✓ key to access to next line  7. Keep on OFF state. Press ✓ key to access to next line  10. Press ✓ key to enable/disable S2 temperature sensor. Press 🌂 / ✓ keys to change value to YES/NO and press ✓ key to validate or "Esc" key to cancel.  ①: S2 activation enable extra line on main display and in sub-menus.  …  Actuator type  Aq.F  ∴  Configuration Cooling Mode OFF  Configuration S2 Activation NO				
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9. Keep on OFF state. Press ▼ key to access to next line  10. Press ✓ key to enable/disable S2 temperature sensor. Press △ / ▼ keys to change value to YES/NO and press ✓ key to validate or "Esc" key to cancel.  10. S2 activation enable extra line on main display and in sub-menus.  11. Configuration 5/19→ → Cooling Mode OFF Configuration 6/19→ → Configuration 6/19→ Configuration 6/19→ → Configuration 6/19→ → Configuration 6/19→ Configuration 6/19→ → Configuration 6/19→ → Configuration 6/19→ Conf				
Press ▼ key to access to next line  10. Press ✓ key to enable/disable S2 temperature sensor. Press △ / ▼ keys to change value to YES/NO and press ✓ key to validate or "Esc" key to cancel.  10. Press ✓ key to enable value to YES/NO and press ✓ key to validate or "Esc" key to cancel.  11. S2 activation enable extra line on main display and in sub-menus.  12. Cooling Mode Configuration 6/ 19 → → Configuration NO	8.	Press ♥ key to access to next line	√Aq.F	
Press ▼ key to access to next line  10. Press ✓ key to enable/disable S2 temperature sensor. Press △ / ▼ keys to change value to YES/NO and press ✓ key to validate or "Esc" key to cancel.  10. Press ✓ key to enable value to YES/NO and press ✓ key to validate or "Esc" key to cancel.  11. S2 activation enable extra line on main display and in sub-menus.  12. Cooling Mode Configuration 6/ 19 → → Configuration NO				
10. Press ✓ key to enable/disable S2 temperature sensor. Press ∧ / ∀ keys to change value to YES/NO and press ✓ key to validate or "Esc" key to cancel.  ①: S2 activation enable extra line on main display and in sub-menus.   Configuration 6/ 19 → → S2 Activation NO	9.	·		
<ul> <li>keys to change value to YES/NO and press ✓ key to validate or "Esc" key to cancel.</li> <li>S2 Activation NO</li> <li>S2 activation enable extra line on main display and in sub-menus.</li> </ul>				
"Esc" key to cancel.  (1) : S2 activation enable extra line on main display and in sub-menus.  S2 Activation  NO	10.		Configuration	6/ 19+++
① : S2 activation enable extra line on main display and in sub-menus				
		"Esc" key to cancel.	S2 Activation	NO
11. Press   ✓ key to access to next line	<b>(i)</b>	: S2 activation enable extra line on main display and in sub-menus.	•••	
	11.	Press ¥ key to access to next line		



# Cetetherm AquaFirst and AquaGenius Neo Installation, service and operating instructions

40. D	0
12. Press ✓ key to enable/disable S3 temperature sensor. Press ∧ / ✓	Configuration 7/ 19 ₩ ₩
keys to change value to YES/NO and press ✓ key to validate or	
"Esc" key to cancel.	S3 Activation NO
① : S3 activation enable extra lines on main display and sub-menus.	
13. Press ∀ key to access to next line	
14. Press ✓ key to define primary pump(s)'number. Use ∧ / ∀ keys to	Configuration 8/ 19 ₩ ₩
change value NONE/P1/P2/P1+P2 and press ✓ key to confirm.	
	P1P2 pump selector None/P1/P2*
THIS STEP IS MANDATORY TO GET AN OPERATING UNIT!	
45. Proce Military to proceed to providing	* Actual configuration appears on
15. Press   ✓ key to access to next line	the right side of the line
16. Press ✓ key to define primary pump(s)'number. Use ∧ / ✓ keys to	Configuration 9/ 19 ↦ ↦
change value NONE/P3/P4/P3+P4 and press ✓ key to confirm.	
	P3P4 pump selector None/P3/P4*
THIS STEP IS MANDATORY TO GET AN OPERATING UNIT!	
17. Press ∀ key to access to next line	* Actual configuration appears on
	the right side of the line
18. Press ✓ key to change relay 1 function. Use ∧ / ∀ keys to change	Configuration 10/ 19 → →
value and ✓ key to validate.	
Default value is General alarm: will be activated for any default	Relay 1 function General alarm
Possible values are :	
No action	Nothing
Any default (default value)	√General alarm
High temperature alarm on S1	High T° alarm
Low temperature alarm on S1	Low T° alarm
ECO function running	ECO function
Clock program	Timer**
Thermal treatment running	Th.Tr activated
Secondary tank loaded (requires S2 sensor)	Tank loaded
Pump(s) default	Pump default
Fouling function on alarm (requires S3 sensor)	HE fouled
(N/A)	Primary too low
19. Press ♥ key to access to next line	
20. Press ✓ key to change relay 2 function. Use ∧ / ∀ keys to change	Configuration 11/19++
value and ✓ key to validate.	
Default value is High T° alarm. Possible values are the same as	Relay 2 function High T° Alarm
Relay 1. See above.	✓ High T° alarm
21. Press ▼ key to access to next line	l light alami
22. Press ✓ key to access to flext life  22. Press ✓ key to change relay 3 function. Use ∧ / ∀ keys to change	Configuration 12/19⊶ ⊶
value and ✓ key to change relay 3 function. Use × / ✓ keys to change	
Default value is nothing (no action). Possible values are the same	Relay 3 function Nothing
as Relay 1. See above.	✓ Nothing
23. Press ▼ key to access to next line	- Houning
24. Press ✓ key to enable 230V 3 points output. Use ∧ / ▼ to change	•••
value OFF/ON, press ✓ to enable or « Esc » to cancel.	Configuration 13/ 19 ⊷ ⊷
①: 230V 3 points output is disabled as not used on standard units	Somigulation 15/ 13 FF
and to avoid noise and to avoid wear of the corresponding relays.	3 points valve on Y1 OFF
25. Press ▼ key to access to next line	o politica valve on TT
26. Press ✓ key to access to flext line  26. Press ✓ key to modify 3 points valve opening time. Use △ / ∀ keys	Configuration 14/ 19 ⊶ ⊶
to change value and press ✓ key to validate or "Esc" key to cancel.	Configuration 14/ 19 5 5
	Open time
①: No action if 3 points valve is set to OFF.	- Open time 30s
27. Press ∀ key to access to next line	Configuration 45/00
28. Press ✓ key to modify 3 points valve closing time. Use ∧ / ✓ keys	Configuration 15/20 + +-
to change value and press $\checkmark$ key to validate or "Esc" key to cancel.	Class time
①: No action if 3 points valve is set to OFF.	- Close time 30s
29. Press ▼ key to access to next line	•••



<ul> <li>30. Press ✓ key to change the display language. Use ♠ / ໔ keys to change value and press ✓ key to validate or "Esc" key to cancel.</li> <li>①: All menus will be displayed in the selected language***</li> <li>31. Press ໔ key to access to next line</li> </ul>	Configuration Language selection	16/ 19 ⊶ ⊶ English
32. Press ✓ key to production reset the controller. Use ♠ / ✔ keys to change value NO/YES and press ✓ key to validate or "Esc" key to cancel.	Configuration Production reset	17/ 19 <del></del>
At the opposite of describe restart found in some sub-menus, this production reset put all parameters by default, as described into this manual, putting the controller in its original state, before factory configuration of pump(s and sensor(s). It will be necessary to reconfigure these last ones.  33. Press \(\forall key to access to next line		
34. Software version. Read only. Also visible into the info menu or by pressing the ① key.	Configuration Software version	18/ 19≒ ≒- V.nn
35. Press ¥ key to access to next line		· · · · · · · · · · · · · · · · · · ·
36. Press ✓ key then use ♠ / ❤ to change value OFF/ON, press ✓ to enable or « Esc » to cancel.	Configuration Restart required!	19/ 19 <del></del> OFF
ANY CHANGE INTO THIS MENU, EXCEPT LANGUAGE SELECTION REQUIRES A CONTROLLER RESTART!		
37. Press « Esc » key to get back to main menu. Press again "Esc" to poil	nt 1st line of Main menu	

<sup>\*\*</sup> If Timer selected, and extra line will be displayed. This will add a clock program, with 6 possible daily time schedules to ON/OFF relay contact. Please refer to S1 clock program as settings are similar (except they apply to ON/OFF instead of a setpoint value).



<sup>\*\*\*</sup> It is not necessary to restart the controller when changing the language only.

# 8. Alarms/Functions and acknowledgement

#### 8.1. Alarms

Alarms are indicated via  $\triangle$  key that red flashes.



To acknowledge an alarm, press twice on  $\triangle$  key, press  $\checkmark$  key, then on  $\forall$  key (Execute) and finally on  $\checkmark$  key to confirm. If several alarms are displayed but not active anymore, they will all be cleared and their status passes from FAULT to NORMAL.

Possible alarms are listed bellow:

Display:	Meaning:
Alarm history nn/tt	Nn=Alarm(s) number, tt=Total lines number
Acknowledge	Press ✓, then ∀ and ✓ to acknowledge ALL alarms
S1 150°C →	S1 sensor is faulty or wires disconnected: value = 150°C
S2 150°C* ▶	S2 sensor is faulty or wires disconnected: value = 150°C
S3 150°C*	S3 sensor is faulty or wires disconnected: value = 150°C
PT1 150°C* ▶	Pt1 sensor is faulty or wires disconnected: value = 150°C
PT2 150°C* ▶	Pt2 sensor is faulty or wires disconnected: value = 150°C
P1 Alarm FAULT ▶	Primary pump 1 default.
P2 Alarm FAULT* ▶	Primary pump 2 default
P3 Alarm FAULT* ▶	Pump 3 default (secondary or primary tank charge pump as per config.).
P4 Alarm FAULT* ▶	Pump 4 default (secondary or primary tank charge pump as per config.).
S1 high T° FAULT ▶	High temperature alarm measured by S1 temperature sensor.
S1 low T° FAULT ▶	Low temperature alarm measured by S1 temperature sensor.
Therm. Treatm. FAILURE ▶	Thermal treatment failed
Fouled exchanger FAULT >	Heat exchanger fouled as per function's parameters

<sup>\*</sup> As per equipment.

#### 8.2 Functions

Running functions are indicated with  $\triangle$  button led green flashing. The different functions are listed below. Pressing  $\triangle$  button indicates the last function event, with its occurrence details (date and time).

Display:	Meaning:
Alarm list detail nn / tt	Nn=Function(s) number, tt=Total lines number
SAFETY ACTIVE >	Safety function running
SAFETY INACTIVE >	End of safety function
Thermal Treatment Started   •	Thermal treatment running
Thermal Treatment Stopped >	End of Thermal treatment
ECO MODE STARTED ▶	ECO function running
ECO MODE STOPPED ▶	End of ECO function
MODE BOOSTER STARTED ▶	BOOSTER function running
MODE BOOSTER STOPPED ▶	End of BOOSTER function
STANDBY ACTIVE >	Remote function running
STANDBY INACTIVE >	Fin de la fonction Remote

#### 8.3 Events'list

If  $\triangle$  button is not flashing, press it once. If flashing, press it 3 times to access to events' list. The last 50 events are displayed from more recent to oldest. To get more info, select one and press  $\checkmark$  key to get occurrence date and time.



To get alarm detail (date and time it occured), select requested alarme into the list and press ✓ key.

# 9. Production RESET

If lot of parameters have been changed (PID, extended functions...) and you want to find back all default settings at once, you should proceed the production reset.

#### Access code is 2000.

- From the main menu, go to line#2: Password enter ►. Then press ✓ key OR
  - Press a few seconds on ✓ key
- 2. Display indicates « Login » and a cursor is placed on **0** - -
- 3. Using ♠ / ▼ keys (meaning + / -), enter the 1st digit and validate by pressing ✓ key. The 1st digit must be 2. So you have to display 2 - by pressing once the + key, then pressing ✓ key.
- 4. Now comes the 2<sup>nd</sup> digit that must be 0 (zero). Just press on ✓ key as the default digit value is already zero.
- 5. Repeat the same operation for 3rd and 4th digits that must be zero also. For that, just press twice the ✓ key.
- 6. Once correct code is entered, information display appears (hardware/software versions, controller reference...). Press « Esc » key to come back to the main menu. The display now shows two keys on its top right corner, indicating the factory level access is activated. Now, most of the lines show « ▶ » at their end, meaning their access is now possible and the configuration menu can be accessed now.
- 7. Go to "Configuration" line and press ✓ key.
- 8. Go to "Production Reset" line and press √ key.
- 9. Press ✓ key to select YES and press ✓ key to confirm
- 10. Controller restarts
- 11. Repeat steps 1 to 7 to access again to Configuration sub-menu
- 12. Adjust parameters: AT LEAST pumps' number: P1/P2 and P3/P4
- 13. Then go to the last line "Restart required!", press ✓ key, then ▼ and ✓ key to restart.
- 14. Controller restarts with new configuration.

**Remark**: After 10 minutes without pressing any key, the software logs out from factory level, the key disappears and the software is back to end-user access level.

#### Log out

You don't have to wait 10 minutes until logging out. It is possible to log out at any time. For that:

- 1. Press a few seconds on ✓ key
- 2. Select « Log off » by pressing ∀ key
- 3. Press ✓ key
- 4. The key symbol has disappeared from the display. Access level is now back to end-user.
- 5. Save parameter at line No. 3



# 10. Trouble shooting

FINDINGS	PROBABLE CAUSES	REMEDIES
Controller doesn't start	No power from mains or PCB transformer	Check FU5 (230V transfo), FU7 (24VDC transfo) and mains supply
Pump(s) not operating	Locked rotor or damaged	Force to rotate. Replace if required
	Corresponding led is not lit on	Check FU5 (transfo primary) and FU6
	power board	(transfo secondary) fuses
	Pump relay damaged	Replace Power Board
	Pump protection fuse blown	Check then replace if necessary
	High Alarm condition detected	Clear alarm then reset system
	No voltage to control board terminals	Check power supply cable and fuses
	No voltage to pump motor terminals	Check protection fuse on main board, cable condition and connections
	Controller improperly set	Check pumps' configuration into Configuration menu
Low temperature alarm	Primary pump stopped	See "Pump(s) not operating"
·	Too low primary temperature	Check for a closed valve in the primary
	Too high tap water flow rate (SI)	Reduce buffer vessel charging flow rate
	Set point too high	Adjust setpoint into S1 Menu
	Control valve remains closed	See "Modulating valve does not operate"
Modulating valve does	Damaged or broken actuator	Test and replace if necessary
not operate	Broken or improperly tightened coupling	Check and replace if necessary
	Valve blocked	Replace
	No signal from the controller	Check 24V AC fuse on power board
	Supply wires improperly tightened	Check wires, re-tighten connections
	Actuator stroke restricted	Dismount then clean the valve
High temperature alarm	Charging pump stopped (SI versions)	Refer to "Pump not operating" above
	Low recirculation flow rate (I versions)	Check and fix problem
	Alarm differential too low	Check and set the controller
	Modulating valve not closing	Refer to previous box above
	Too much differential pressure	Check the way the TWM is piped-up.
	across the modulating valve	Mixing arrangement should be used
Correct temperatures	Excessive exchanger scaling at	Open and clean the exchanger according
across the exchanger	the primary or secondary side	to cleaning instructions
not obtained.	Primary pipe work obstructed or	Inspect primary pipe work.
Valve and pumps	strainer upstream clogged	Clean strainer on the primary side
operating satisfactorily	Isolation valve closed	Open isolation valves
	Air presence in the primary	Purge. Check no high parts where air could be trapped exist
	Excessive pressure drops	Check pipe size is suitable for nominal flow rate
Temperature does not increase in the buffer vessel and the tap water value is correct.	Recirculation flow rate exceeds charging flow rate.	Check and measure charging and recirculation flow rates. Adjust when necessary  Recirculation FR < 0.6 x Charging FR
water value is correct.		Neonoulation FN < 0.0 x Onarging FR



# 11. Maintenance and repairs

Cetetherm AquaFirst and AquaGenius don't require any specific maintenance. The frequency of the inspections depends on the water hardness, temperature and hot water consumption.

- Regularly check for leaks from pipes or components.
- Regularly check that the operation control systems is stable and that the temperature does not fluctuate. Temperature hunting causes unnecessary wear of valves, actuators.
- The control box does not require any specific maintenance; annually check the electrical connections tightening.
- Annually check the control valve that no leaks are detected.
- Regularly check lime scaling on the connected devices as scaling depends of water quality, hardness and temperatures levels.

#### Scaling of the secondary side will be evidenced by:

- A high pressure drop on the secondary side of the exchanger. This one should not exceed 50 kPa on all models (heat exchanger only)
- Improper temperature range on the secondary side of the exchanger
- Low temperature difference between inlet and outlet on the primary side of the exchanger when the control valve is fully open.
- An alarm message if fouling function is set correctly and activated (option).



Only replace any defective parts with the **original** spare parts.

Please contact your Cetetherm distributor for spare parts, note serial number and model designation.



Maintenance work must be carried out by a qualified and authorized technician.



Hazard of severe electrical shock or burn.

Before cleaning and servicing, disconnect power supplies.



Risk of burns. Let the pipes cool down before starting out with maintenance work.

#### 11.1 Opening the control box

Open the front panel by turning the lock button counterclockwise.



Picture 27

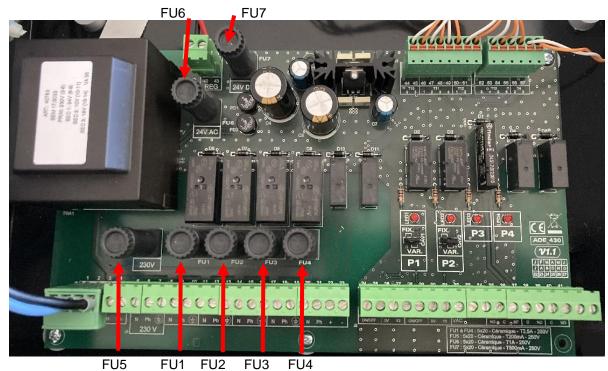
#### 11.2 Fuses replacement

The control box is fitted with a set of fuses to protect the different components against overload. Extra fuses are included in the control box for quick servicing.



The service work must be carried out by an authorized service technician. Turn off the power supply before starting to work.





Picture 28

Fuse	FU1	FU2	FU3	FU4	FU5	FU6	FU7
Protection	P 1	P 2	P 3	P 4 230V Transfo. primary		24V AC	24V DC
					(Power PCB protection)	actuator	Controller
Size	5 x 20	5 x 20	5 x 20	5 x 20	5 x 20	5 x 20	5 x 20
Rating	2,5 A	2,5 A	2,5 A	2,5 A	200 mA	1 A	500 mA
Voltage	250 V	250 V	250 V	250 V	250 V	250 V	250 V

### 11.3 Replace / add a pump

The pumps' configuration and connections are factory made. It could happen a pump is added (recycling pump typically). In a servicing situation the correct pump must be identified.

Codification	Meaning	Connected pump(s)
FIXXXIS / FI(B/N)XIS	Instantaneous Single	P1 or P2
FIxxxID / FI(B/N)xID	Instantaneous Double	P1+P2
FIxxxSS / FI(B/N)xSS	Semi-instantaneous Single / Single	P1 or P2 + P3 or P4
FIXXXDS / FI(B/N)XDS	Semi-instantaneous Double / Single	P1+P2+ P3 or P4
FIxxxxDD / FI(B/N)xDD	Semi-instantaneous Double / Double	P1+P2+P3+P4

### Add a recycling pump to an Instantaneous system.

It is possible to add a recycling pump to an AquaFirst or AquaGenius unit. This one must be wired on P3 or P4 terminal on the power PCB. If this pump is not equipped with default contact, shunt D3 and M terminals for P3 or D4 and M for P4 pump. This shunt has to be made directly on controller terminals, upper part of the control box.

Set the pump into the Configuration menu to enable it.

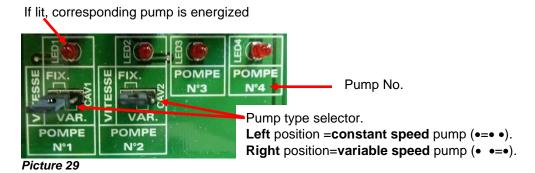
#### Change pump type: constant speed <> variable speed.

AquaFirst and AquaGenius use constant or variable speed with 0-10v signal (option) class A pumps, only for primary pump(s) P1 / P2. Please refer to specific instructions' manual for variable speed pump(s) installation.

NOTE: After installing or changing pump type, check the type selector is correctly set.



- 1. Open the control box
- 2. On the power PCB, right side, identify the pump type selector for P1 and P2.
- 3. The selector should be placed on the left side for constant speed pump(s), "FIX" label.



#### Constant speed pump settings, Grundfos pump.



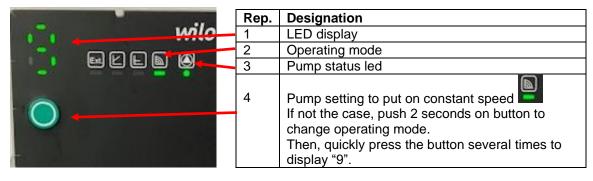
Picture 30

Rep.	Designation
1	Operating status, see below.
2	Light fields indicating the pump setting.
3	Push-button for selection of pump setting. Press several times to
	set speed 3 in Zone 2, indicates with « III »
4	With a double head pump, press for 3 seconds on each push- button to disable the radio communication between the heads. To be done on each head. For that, go to « Wired inputs/outputs » sub-menu and then « DO » and force P1 / P2 to start (once at the time) to energize corresponding pump head. A faire sur chaque tête en utilisant le menu Autotest par exemple pour mettre sous tension chaque tête. Once communication disabled, the central light of the pump (rep.1) must disappear.

#### Operating status

Indication on pump head	Cause	Operating status
000000	No electric power supply	Pump is not running
000000	Pump is power supplied	Pump is running
	Multiple(s)	Warning
	Multiple(s)	Alarm The pump is stopped

#### Constant speed pump settings, Wilo pump



Picture 31



Installation, service and operating instructions

Status led	Meaning	Default contact
	Pump OK	Closed, no default reported to the controller.
/	Pump warning (air/under voltage or too low speed)	Closed, no default reported to the controller.
		Opened, default reported to the controller.
	Pump error	Pump stops

Pump can be locked/unlocked by long pressing the button, approximately 9 seconds (the 4 operating mode led will flash).

# 11.4 Add an extra temperature sensor



Please refer to <u>Electric wiring diagram</u> chapter for connections. All temperature sensors are NTC10k type. Do not forget to declare new sensor(s) into the « Configuration » sub-menu for S2 and S3 and into "Extended functions" for PT1 and PT2.

#### 11.5 Relays 1, 2 and 3 wiring

Relay 1 output can be (Normaly Open) or NC (Normaly Closed) using corresponding terminals. Relays 2 and 3 are NO (Normaly Open).

Relay 1 wiring

Operating mode	Connections on PCB botom terminal ADE_430
NO	C-NO (36-35)
NC	C-NC (36-37)

- Relay 2 wiring: Terminals 38 (C) and 39 (NO) on PCB ADE\_430.
- Relay 3 wiring: Terminals 40 (C) and 41 (NO) on PCB ADE\_430.



Please refer to <u>Electric wiring diagram</u> chapter for connections. If 230V AC through relay, do not exceed 2A by relay.

#### 11.6 Remote Control Contact

The unit can be placed in "standby" mode, via the remote contact. To do so, a volt free contact should be connected directly on the controller in the upper part of the control box. The contact is wired on terminals D5 and M of T5 block.



*Please refer to <u>Electric wiring diagram</u>* chapter for connections.**DO NOT** power supply this contact, Volt free contact only.

#### Working principle:

When contact is open (by default), unit is operating normally.

If contact closes, pump(s) is (are) stopped and control valve closes (0V signal). The unit is then in standby mode, but still power supplied as the controller. The  $\bigcirc$  key flashes and pressing on it you can read « STANDBY ACTIF ».



#### 11.7 Cleaning Plates and gaskets Heat Exchangers

Opening heat exchanger should be done as per following procedure:

- 1. Isolate primary and secondary hydraulic circuits.
- 2. Open the purge cocks to drop the internal pressure of each side.
- 3. Measure the distance between the two frames of the exchanger (Plate pack thickness) and note it down.
- 4. Open the exchanger by unscrewing and removing the frame compression bolts.

Plates' pack thickness PHE in between frames



#### F12000 & F14000

7	17	27	45	
22	51	80	132	
15	21	29	37	
54	75	103	131	
19	25	33	35	57
44	57	75	79	127
	15 54 19	22 51 15 21 54 75 19 25	22     51     80       15     21     29       54     75     103       19     25     33	22         51         80         132           15         21         29         37           54         75         103         131           19         25         33         35

**NOTE:** To avoid injuries owing to sharp edges, protective gloves should always be worn when handling plates and protective sheets (like the ones for insulation).

- 5. Remove the plates without damaging the gaskets and note their orientation and position.
- 6. Clean the plates using a soft plastic brush and water or a solution of diluted acid in accordance with PHE plate general cleaning instructions.



**DO NOT USE** hydrochloric acid or any acid that could corrode stainless steel plates.



**DO NOT USE** water with more than 330 ppm Cl when making a cleaning solution.



Nitric (for calcium carbonate), sulfamic (for calcium sulphate) or citric (for silt) acids can be used. Concentration should not exceed 4% at 60°c. Protective gloves and glasses should always be worn while these operations.

- 7. Carefully rinse the plates with clean water after cleaning.
- 8. Remount the plates in the same order and at the same position they were before.
- 9. Screw the frames to the same distance they were before (Plate pack thickness dimension).
- 10. Clean the control sensor pocket.

# 11.8 Cleaning copper brazed heat exchangers

Accessing to the heat exchanger is a quick process, following the next steps:



Be sure the heat exchanger has been isolated, using primary and secondary closing valves



Wait water contained in system has cooled down enough before unscrewing CIP connections to lose pressure and then draining circuit, to remove water from it.



Installation, service and operating instructions



Only the specially designed, pre-fitted cleaning kit and compatible agents should be used for cleaning fusion-bonded or soldered plate heat exchangers. Protective gloves and glasses should always be worn while these operations.



Open top and bottom clips to remove insulation.

To process cleaning, use CIP connections 3/4" (CB60/FB52) or 1"1/2 (CB/FB76). Remove the caps on the connections and plug in the cleaning system.



Cetetherm recommends the use of a pre-fitted cleaning unit together with a specific cleaning agent that is environmentally friendly. There are several product solutions available depending on the cleaning job to be tackled. Use a neutralizing solution before rinsing. For further informations, contact a dedicated heat exchangers' cleaning company.



**DO NOT USE** hydrochloric acid or any other acid that may corrode stainless steel plates.



**DO NOT USE** water containing more than 300 ppm CI for the preparation of cleaning solutions. Nitric acid (for calcium carbonate), sulphamic acid (for calcium sulphate) or citric acid (for silt clay) can be used. The concentration should not exceed 4% at 60 ° C. Gloves and goggles should always be worn during these operations. Gently rinse the plates with clean water before cleaning.

#### 11.9 Technical data

	FIB/FIN	FI 2000/4000	FI 5000	FI 6100/8000
Dimensions IxPxH (mm) :	480x500x1225	485x535x1060	580x785x1280	505x850x1400
	Max.	Max.	Max.	Max.
Weight:	41 - 68 kg	57 - 85 kg	110 – 150 kg	155-233 kg
Electric Consumption min – max*	P (W) : 85-750*	P(W): 200-750*	P(W): 315-1310*	P (W): 205-1440*
	I (A) : 1.2-5.0*	I(A): 1.8-5.0*	I (A): 1.9-6.2*	I (A): 2.2-6.9*

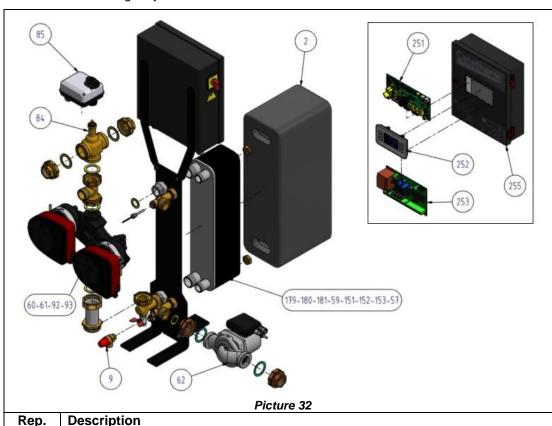
\* Max considering 4 pumps (DD versions) and safety function activated (all pumps running)



# 12. Spare Parts

# 12.1. AquaGenius FIB/FIN

Only replace any defective part with the <u>original</u> spare part. Please contact your local Cetetherm agency.

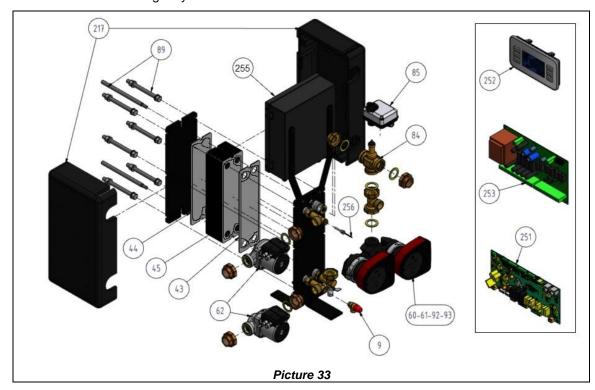


	1 10001 0 02			
Rep.	Description			
251	Temperature controller Micro 4000			
252	HMI display with cable for Micro 4000			
253	ADE_430 power board with connectors			
255	Control box, empty			
256	Temperature sensor Micro 4000			
9	Safety valve 15/21 10B			
179	Copper brazed heat exchanger (CB) 20 plaques			
180	Copper brazed heat exchanger (CB) 30 plaques			
181	Copper brazed heat exchanger (CB) 50 plaques			
59	Copper brazed heat exchanger (CB) 60 plaques			
151	Fusion bonded 100% stainless steel heat exchanger (FB) 20 plates			
152	Fusion bonded 100% stainless steel heat exchanger (FB) 30 plates			
153	Fusion bonded 100% stainless steel heat exchanger (FB) 50 plates			
57	Fusion bonded 100% stainless steel heat exchanger (FB) 60 plates			
60	WILO Primary single pump 1*230V, all models			
61	Primary double GRUNDFOS pump 1*230V for FIB/FIN 20 and 30 plates			
93	Primary double GRUNDFOS pump 1*230V for FIB/FIN 50 and 60 plates			
62	Stainless steel wired Secondary pump 1*230V			
84	3 Port valve body DN32			
85	Actuator 24V supply 0-10 Volts signal 15 s			
2	AguaGenius Insulation			



# 12.2. AquaFirst 2000 & 4000

Only replace any defective part with the <u>original</u> spare part. Please contact your local Cetetherm agency.



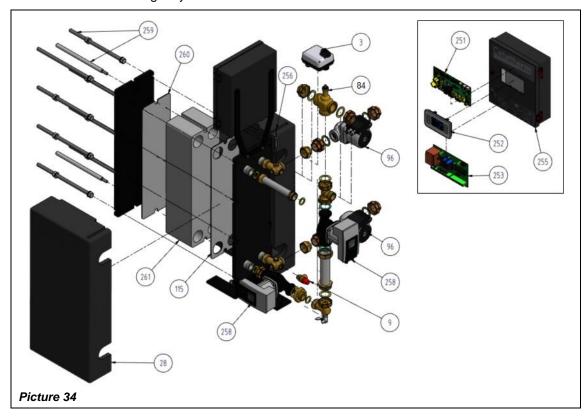
Rep.	Description			
251	Temperature controller Micro 4000			
252	HMI display with cable for Micro 4000			
253	ADE_430 power board with connectors			
255	Control box, empty			
256	Temperature sensor Micro 4000			
9	Safety valve 15/21 10B			
60	Primary single pump 1"1/4 1x230V for AquaFirst series 2000			
61	Primary double pump 1"1/4 1x230V for AquaFirst series 2000			
92	Primary single pump 1"1/4 1x230V for AquaFirst series 4000			
93	Primary double pump 1"1/4 1x230V for AquaFirst series 4000			
62	SS316 Charging pump 1"1/4 1x230V			
43	Starting plate SS316 with 4 rings EPDM FF gasket			
44	End plate SS316 0 hole with standard EPDM FF gasket			
45	Middle plate SS316 with standard EPDM FF gasket			
85	Actuator 24V supply 0-10 Volts signal 15 s			
84	3 Port valve body DN32			
89	Set of tightening bolts AquaFirst 2000-4000			
217	Insulation for AquaFirst 2000-4000			



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# 12.3. AquaFirst 5000

Only replace any defective part with the  $\underline{\text{original}}$  spare part. Please contact your local Cetetherm agency.

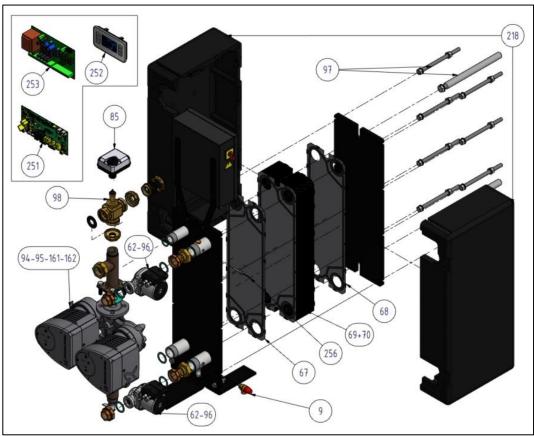


Rep.	Description			
251	Temperature controller Micro 4000			
252	HMI display with cable for Micro 4000			
253	ADE_430 power board with connectors			
255	Control box, empty			
256	Temperature sensor Micro 4000			
9	Safety valve 15/21 10B			
96	Stainless steel Secondary pump, 1"1/4 1x230V for AquaFirst 5000			
258	Primary single pump DN32 1*230V for AquaFirst 5000			
115	Starting plate SS316 with 4 rings EPDM FF gasket			
260	End plate SS316 0 hole with standard EPDM FF gasket			
261	Standard plate SS316 with standard EPDM FF gasket			
84	3 Port valve body DN32			
85	Actuator 24V supply 0-10 Volts signal 15 s			
259	Set of tightening bolts AquaFirst 5000			
262	HE insulation AquaFirst 5000			



# 12.4 AquaFirst 6100 & 8000

Only replace any defective part with the  $\underline{\text{original}}$  spare part. Please contact your local Cetetherm agency.



Picture 35

Rep.	Description			
251	Temperature controller Micro 4000			
252	HMI display with cable for Micro 4000			
253	ADE_430 power board with connectors			
255	Control box, empty			
256	Temperature sensor Micro 4000			
9	Safety valve 15/21 10B			
161	Primary Single pump DN40 1*230V for AquaFirst 6100			
162	Primary Double pump DN40 1*230V for AquaFirst 6100			
94	Primary Single pump DN40 1*230V for AquaFirst 8000			
95	Primary Double pump DN40 1*230V pour AquaFirst 8000			
62	Stainless steel Secondary pump 1"1/4 1x230V for AquaFirst 6100			
96	Stainless steel Secondary pump 1"1/4 1x230V for AquaFirst 8000			
67	Starting plate SS316 with 4 rings EPDM W gasket			
68	End plate SS316 0 hole with standard EPDM W gasket			
69	Standard Middle plate H SS316 with standard EPDM W gasket			
70	Standard Middle plate L SS316 with standard EPDM W gasket			
98	3 Port valve body DN40			
85	Actuator 24V supply 0-10 Volts signal 15 s			
97	Set of tightening bolts AquaFirst 6100 8000			
218	Aquafirst 6100-8000 insulation			



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# 13. Commissioning report

		C	омміѕѕіо	NNING REP	ORT		
nstallati	on			-			
	Tightening dimension	control					
	Air vent position						
	Settling Pot presence	on primary	•				
	Boiler Brend, installat	ion and po	wer				
	Mixing bottle required	d / Presence	e				
	Balancing valve prese	nce on Indi	irect (Semi I	n <u>stantaneou</u>	ıs ) installations	S	
	Close drain valves						
	Primary conformity:						
	Secondary conformity						
	Accessibility of unit ar	nd compon	ents				
onfigur	ration menu						
	Sensors						
	Pumps						
	Extended function						
	Other						
	Electrical bridges cont	trol for pun	nps on pow	er plate	•		
	Pump1		Pump2				
	Control valve working	5					
ettings							
	DHW secondary outle	t T° setting	g: S1				
	PID setting		П		r		<u>,                                      </u>
	High alarm setting			Manual		Aut	0
	Thermal Treatment		Туре		Setting	Tim	e
	Eco function activation						
	Booster function activ						
	Other functions active	ated		T			
	Relay 1 function						
	Relay 2 function						
	Relay 3 function						
	remote function wire	d ?					
N. I							
otner co	mments:						
uentinc	ation of the unit:						
erial No				Type :			
eriai ivo	?·			Type:			
nctallor	/ Company Name			_l Installatio≀	n site	Date	
	, company wante			mstanatiOl	ו אונכ	Date	
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iistailei į							
nstaller ,							

Picture 36



# 14. Declaration of conformity

PED 2014/68/EU art. 4.3, LVD, EMC, RoHS Declaration of Conformity Déclaration de Conformité Konformitätserklärung Conformiteitsverklaring

Manufacturer / Fabricant / Hersteller / Fabrikant:

**Cetetherm SAS** 

Route du Stade ZI du Moulin, 69490 Pontcharra sur Turdine, France

- Heat exchanger unit, District heating system for heating and/or Domestic Hot Water
- Echangeur thermique, Système de chauffage urbain pour le chauffage et l'eau chaude sanitaire
- Fernwärme-Kompaktstationen für Heizung und/oder Trinkwarmwasser
- Warmtewisselaarunit, stadsverwarmingsysteem voor verwarmingswater en/of sanitair warm water

Products / Produits / Produkte / Producten	Models / Modèles / Varianten / Modellen
AQUAGENIUS	FIB / FIN 2-3-5-6
AQUAFIRST	2000-4000-5000-7000-6000-6100-8000

- Above mentioned products are in article 4.3 according to PED 2014/68/EU
- Les produits susmentionnés figurent à l'article 4.3 conformément à la DESP 2014/68/EU
- Vorstehend benannte Produkte fallen unter Artikel 4.3 der DGRL 2014/68/EU
- Bovengenoemde producten zijn conform artikel 4.3 van Richtlijn Drukapparatuur 2014/68/EU

Used directives / Directives utilisées / Angewendete Direktiv / Gebruikte richtlijnen :

- PED 2014/68/EU
- LVD 2014/35/EU
- EMC 2013/35/EU
- RoHS 2011/65/EU

Used other standards and specifications / Autres normes et spécifications utilisées / Weitere angewendete Standards / Andere gebruikte standaarden en specificaties :

- EN 60335-1 partly / EN 60335-1 en partie / EN60335-1 teilweise / EN6335-1 gedeeltelijk
- EN 60204-1 partly / EN 60204-1 en partie / EN 60204-1 teilweise /EN60204-1 gedeeltelijk

Pontcharra sur Turdine, Mai 2022

Jean-Michel Montoni

Jean-Michel Montoni

Product manager / Chef de produit / Bevollmächtigter / Conformiteits verantwoordelijke



# 15. Warranty

Our equipment comes with a 24-month warranty from the date of shipment.

The manufacturer's liability is limited to the replacement of any defective part that cannot be repaired. No other financial compensation may be claimed in any case under the warranty

The nature and probable cause of the defect must be reported to the manufacturer before any action is taken. The defective part should then be returned to our factory in France for assessment unless written agreement to proceed otherwise has been obtained from Cetetherm. The results of the assessment can only state whether the terms of the warranty apply.

#### **Exclusion factors:**

Non-compliance with the guidelines for installation, configuration and maintenance: Over pressures, water-hammer, scaling, noncompliant water quality

Also excluded from the warranty:

- Fitting costs, refitting costs, packaging, transport, and any accessories or equipment not manufactured by Cetetherm, which will only be covered by any warranties issued by said third-party manufacturers.
- Any damage caused by connection errors, insufficient protection, misapplication or faulty or careless operations.
- Equipment disassembled or repaired by any other party than Cetetherm.

Non-payment will lead to all operational warranties covering the delivered equipment being terminated.

#### How to contact Cetetherm

Our contact details are updated on our website www.cetetherm.com.

Cetetherm sas ZI du Moulin, Route du Stade 69490 Pontcharra sur Turdine - France

